2017

Milner Library Annual Report, 2017

Milner Library
Illinois State University

Follow this and additional works at: https://ir.library.illinoisstate.edu/mlp

Part of the Library and Information Science Commons

Recommended Citation
https://ir.library.illinoisstate.edu/mlp/1

This Book is brought to you for free and open access by the Milner Library at ISU ReD: Research and eData. It has been accepted for inclusion in Milner Library Publications by an authorized administrator of ISU ReD: Research and eData. For more information, please contact ISUReD@ilstu.edu.
LOOKING OUT ONTO MILNER PLAZA TODAY, I think about the changes that have occurred since 1976 when this library opened. For instance, our book collection, now numbering 1.6 million volumes, is twice as large as the original designers had intended. Surrounded by computers and mobile devices, I realize that computers didn’t exist when students and faculty first used this library! What amazing changes.

In response to those rapidly evolving learning and research needs of our students and faculty, Milner Library will be changing in other ways as well. Among other projects for the coming year, we will continue to replace carpets and furniture, enhance learning spaces, and build both a state-of-the-art collaboration classroom and a multimedia lab/makerspace. Renovations to Milner Plaza and the first floor will undoubtedly be the most visible changes of 2017.

The more things change, the more they stay the same. In the midst of a changing Milner Library, one aspect hasn’t changed over the years, and that is our commitment to service and to meeting the changing needs of the University community. Milner Library continues to work with campus by hosting classes, exhibits, receptions, and speakers highlighting past accomplishments and anticipating a library and information future at the heart of the University. This year, we will do even more to celebrate the 40th anniversary of our current building.

Stay well and stay connected. Feel free to contact me with any thoughts or questions you might have about Milner Library. I appreciate hearing from members of our Illinois State University community.

Dane Ward  Dean, Milner Library  dmward@IllinoisState.edu
Join our student Amy as she uses Milner Library’s services and resources!

1. Amy didn’t buy her COM 110 textbook because she knew Milner has a copy to borrow at the circulation desk.

2. A reference librarian helps Amy choose the right resource for researching the topic for her COM 110 speech.

3. Amy wants to share her research notes with her group from class, so she scans her notes with our ReggieScans and uploads the copies to her Google Drive.

4. Amy has a group project and finds her classmates on the third floor. We have added 150 new seats in the library and 14 whiteboards to help with group study and projects.

5. Amy needs help locating specialized sources for her history paper, but her subject librarian was happy to schedule a one-on-one consultation to help Amy find what she needs. Our 17 subject librarians had 791 consultations this year!

6. Amy can access journals, newspapers, photography, and video from over 250 databases anywhere, anytime.

7. Amy’s speech for COM 110 is improved, thanks to the Julia N. Visor Academic Center tutors who offer writing assistance at Milner Library.

8. Our Digital Center created 10 new digital collections and exhibits from the unique materials in our collections, including the Lois Lenski Doll Collection. Amy used photos of dolls from different cultures as examples for a research project.

9. Amy attends a class session in our newest learning space on the sixth floor. She receives hand-on instruction working with primary sources—using both historical textbooks from Special Collections and contemporary children’s literatures from the Teaching Materials Center.

Times students borrowed class materials on reserve

over 15,000

Users from around the world who accessed our digital collections this year

almost 12,000

Pages students scanned to a USB drive or to cloud storage

almost 29,000

Questions answered by librarians and staff

11,647

Students aided by tutors with their writing assignments

over 250

Students taught in classes by librarians this past year

12,395

Questions answered by librarians and staff
SMALL CHANGES LEAD TO big improvement

We are continuously working to ensure our building is inviting, comfortable, and responsive to changes in learning styles. The past year has been a big one for facilities updates and plans here at Milner Library. We enclosed the balconies to create a noise barrier between Floors 4 and 5, and added new study carrels with a noise barrier between Floors 4 and 5. We are continuously working to ensure our building is inviting, comfortable, and responsive to changes in learning styles.

We continue to see a rise in demand for study space with a digital wall for teaching and seating. This is a phased project that will include a flexible learning space with a digital wall for teaching and data visualization. This year, we are excited to add 200 more seats to the library at the end of the renovation.

SMALL CHANGES LEAD TO big improvement

Jennifer Hunt Johnson joined us as the conservator and preservation specialist in August 2015. Johnson oversees the library’s preservation and conservation activities to ensure long-term access to our collections. She is a specialist in the treatment of rare books and paper artifacts, and she promotes education and advocacy for the care of cultural heritage collections.

Sue Franzen joined us as the nursing and health sciences librarian in July 2015. She enjoys working with her liaison faculty and students as an embedded librarian, which includes promoting library services, collaborating on curriculum, working closely with students, and partnering with colleagues on scholarly projects. Franzen values her time at Milner Library and loves working with her co-workers on innovative ways to meet the needs of library users.

Paul Unsbee joined us as the director of library and information technology services in June 2016. He is responsible for supporting the library’s technology infrastructure.

We have several major projects—the most important of which is a complete renovation of our collections space with new spaces on Floor 1 that has been closed to the public since 2007! This is our largest floor in terms of square footage, and we are developing plans to balance public since 2007! This is our largest floor in terms of square footage, and we are developing plans to balance public and student access to materials. This is a phased project that will include a flexible learning space with a digital wall for teaching and data visualization.

This year, we are excited to have several major projects—the most important of which is a complete renovation of Milner Plaza. We are looking forward to reclaiming the space on Floor 1 that has been closed to the public since 2007! This is our largest floor in terms of square footage, and we are developing plans to balance public and student access to materials. This is a phased project that will include a flexible learning space with a digital wall for teaching and data visualization.

Jennifer Hunt Johnson
Sue Franzen
Paul Unsbee

We are more than books and databases! Our librarians and staff collaborate with many campus partners to offer new services, experiences, and educational opportunities that integrate our spaces and information with the skills students need to succeed in their programs and careers.

Milner Library enriches student success through campus partnerships

We are more than books and databases! Our librarians and staff collaborate with many campus partners to offer new services, experiences, and educational opportunities that integrate our spaces and information with the skills students need to succeed in their programs and careers.

Redbird Hacks took over Floor 3 of Milner Library for a 36-hour programming competition in April 2016. Over 100 students from Illinois State and other schools around the region came to design, program, and build tech inventions. The students developed unique solutions to problems and held demonstrations of their prototypes. The team that won the competition developed a virtual reality game called Pirate Dragon Lair, in which players used Google Cardboard to navigate a maze. This student-run event is part of a series of hackathons across the country, and Milner was proud to be sought out as the venue for the second year of this event at Illinois State.

Professional Development Workshops with the Graduate School

Milner Library and the Graduate School are working together to offer a new series of workshops designed specifically for graduate students. Milner librarians are helping our graduate students succeed by teaching them skills and offering them tips, including how to format a dissertation in Microsoft Word in order to meet the Graduate School’s guidelines and how to create posters for conference presentations.

PAWSitively Stress Free

Studies show that only a few minutes of petting a dog can lower your blood pressure and help you feel more relaxed so you can focus and concentrate better. Health Promotion and Wellness and Milner Library partnered to create a stress-relieving environment for students who recharged for their studies by petting and playing with certified therapy dogs. Hundreds of students have played with more than a dozen therapy dogs during their visits each semester. This is one of Milner Library’s most popular stress-relieving activities for our students.

On the days preceding job fairs on campus, the Career Center has peer-reviewed resume consultation sessions at Milner Library. Because of this, students were able to put their best foot forward at the career fairs.

Career Center

Welcome to our new faculty and staff

Jennifer Hunt Johnson
Sue Franzen
Paul Unsbee

Milner Library enriches student success through campus partnerships

We are more than books and databases! Our librarians and staff collaborate with many campus partners to offer new services, experiences, and educational opportunities that integrate our spaces and information with the skills students need to succeed in their programs and careers.

Redbird Hacks took over Floor 3 of Milner Library for a 36-hour programming competition in April 2016. Over 100 students from Illinois State and other schools around the region came to design, program, and build tech inventions. The students developed unique solutions to problems and held demonstrations of their prototypes. The team that won the competition developed a virtual reality game called Pirate Dragon Lair, in which players used Google Cardboard to navigate a maze. This student-run event is part of a series of hackathons across the country, and Milner was proud to be sought out as the venue for the second year of this event at Illinois State.

Professional Development Workshops with the Graduate School

Milner Library and the Graduate School are working together to offer a new series of workshops designed specifically for graduate students. Milner librarians are helping our graduate students succeed by teaching them skills and offering them tips, including how to format a dissertation in Microsoft Word in order to meet the Graduate School’s guidelines and how to create posters for conference presentations.

PAWSitively Stress Free

Studies show that only a few minutes of petting a dog can lower your blood pressure and help you feel more relaxed so you can focus and concentrate better. Health Promotion and Wellness and Milner Library partnered to create a stress-relieving environment for students who recharged for their studies by petting and playing with certified therapy dogs. Hundreds of students have played with more than a dozen therapy dogs during their visits each semester. This is one of Milner Library’s most popular stress-relieving activities for our students.

On the days preceding job fairs on campus, the Career Center has peer-reviewed resume consultation sessions at Milner Library. Because of this, students were able to put their best foot forward at the career fairs.

Career Center

Welcome to our new faculty and staff

Jennifer Hunt Johnson
Sue Franzen
Paul Unsbee

Milner Library enriches student success through campus partnerships

We are more than books and databases! Our librarians and staff collaborate with many campus partners to offer new services, experiences, and educational opportunities that integrate our spaces and information with the skills students need to succeed in their programs and careers.

Redbird Hacks took over Floor 3 of Milner Library for a 36-hour programming competition in April 2016. Over 100 students from Illinois State and other schools around the region came to design, program, and build tech inventions. The students developed unique solutions to problems and held demonstrations of their prototypes. The team that won the competition developed a virtual reality game called Pirate Dragon Lair, in which players used Google Cardboard to navigate a maze. This student-run event is part of a series of hackathons across the country, and Milner was proud to be sought out as the venue for the second year of this event at Illinois State.

Professional Development Workshops with the Graduate School

Milner Library and the Graduate School are working together to offer a new series of workshops designed specifically for graduate students. Milner librarians are helping our graduate students succeed by teaching them skills and offering them tips, including how to format a dissertation in Microsoft Word in order to meet the Graduate School’s guidelines and how to create posters for conference presentations.

PAWSitively Stress Free

Studies show that only a few minutes of petting a dog can lower your blood pressure and help you feel more relaxed so you can focus and concentrate better. Health Promotion and Wellness and Milner Library partnered to create a stress-relieving environment for students who recharged for their studies by petting and playing with certified therapy dogs. Hundreds of students have played with more than a dozen therapy dogs during their visits each semester. This is one of Milner Library’s most popular stress-relieving activities for our students.

On the days preceding job fairs on campus, the Career Center has peer-reviewed resume consultation sessions at Milner Library. Because of this, students were able to put their best foot forward at the career fairs.

Career Center

Welcome to our new faculty and staff

Jennifer Hunt Johnson
Sue Franzen
Paul Unsbee

Milner Library enriches student success through campus partnerships

We are more than books and databases! Our librarians and staff collaborate with many campus partners to offer new services, experiences, and educational opportunities that integrate our spaces and information with the skills students need to succeed in their programs and careers.

Redbird Hacks took over Floor 3 of Milner Library for a 36-hour programming competition in April 2016. Over 100 students from Illinois State and other schools around the region came to design, program, and build tech inventions. The students developed unique solutions to problems and held demonstrations of their prototypes. The team that won the competition developed a virtual reality game called Pirate Dragon Lair, in which players used Google Cardboard to navigate a maze. This student-run event is part of a series of hackathons across the country, and Milner was proud to be sought out as the venue for the second year of this event at Illinois State.

Professional Development Workshops with the Graduate School

Milner Library and the Graduate School are working together to offer a new series of workshops designed specifically for graduate students. Milner librarians are helping our graduate students succeed by teaching them skills and offering them tips, including how to format a dissertation in Microsoft Word in order to meet the Graduate School’s guidelines and how to create posters for conference presentations.

PAWSitively Stress Free

Studies show that only a few minutes of petting a dog can lower your blood pressure and help you feel more relaxed so you can focus and concentrate better. Health Promotion and Wellness and Milner Library partnered to create a stress-relieving environment for students who recharged for their studies by petting and playing with certified therapy dogs. Hundreds of students have played with more than a dozen therapy dogs during their visits each semester. This is one of Milner Library’s most popular stress-relieving activities for our students.

On the days preceding job fairs on campus, the Career Center has peer-reviewed resume consultation sessions at Milner Library. Because of this, students were able to put their best foot forward at the career fairs.

Career Center

Welcome to our new faculty and staff

Jennifer Hunt Johnson
Sue Franzen
Paul Unsbee
Milner Library inspires and informs with exhibit series

Milner Library is a dynamic cultural center for the University. Through our successful liaison relationships with our faculty and students, we foster intellectual and creative endeavors with our series of visual arts, exhibits, and lectures. Here is a sampling of our most engaging exhibits!

Juvenile in Justice exhibit
MARCH 14–APRIL 8, 2016

Milner Library hosted a photography exhibit by Richard Ross. His Juvenile in Justice series turns a lens on the placement and treatment of American juveniles housed by law enforcement in facilities that treat, confine, punish, assist, and, occasionally, harm them. Two books and traveling exhibitions of the work see great success while Ross collaborates with juvenile justice stakeholders, using the images as a catalyst for change. The riveting photographs, accompanied by the life stories that these young people in custody shared with Ross, give voice to imprisoned children. The hope is that by seeing these images, people will have a better understanding of the conditions that exist. This exhibit was made possible through the support of the Sage Fund, the School of Social Work, and Milner Library.

American Faces: Portraits by Mike Disfarmer

The images of farmers, families, soldiers, and sailors for this exhibit were originally made as personal keepsakes from the early 1930s to the mid-1950s. Decades later they were recognized as exemplary art objects and have now been collected and shown in museums and private galleries worldwide. This show sought to compare and contrast the transformation of these photos throughout time. Although they remain grounded in a classical aesthetic, Mike Disfarmer’s works captivate audiences with the images’ intensity and modern relevance.

Backstory of the Bird
OCTOBER 1–NOVEMBER 30, 2015

Reggie Redbird is the face of Illinois State University—and what a recognizable bird he is! From athletic events to lunch on the Quad, you never know quite where Reggie will appear next. But it hasn’t always been that way. This exhibit shared the beginnings of how Reggie became the beloved mascot he is today. University archivist April Anderson and Reggie Redbird himself presented his life story as part of Homecoming activities on Milner Plaza.

Gangsters and Grifters: Images from the Archives of the Chicago Tribune
AUGUST 17–NOVEMBER 1, 2015

These images document the crime scenes in Chicago during the 1920s and 1930s as seen through the eyes of Tribune photographers. Their photographic storytelling captured ordinary people, notorious criminals, new technologies, and a spectrum of moments that define the roles cameras and photo journalists played in documenting the history of a city. Chicago Tribune photo editors Marianne Mather and Robin Daughtridge discussed their work uncovering images that had not been seen for decades.

Your Body, Your Canvas
AUGUST 31–OCTOBER 1, 2015

From historical images of tattoos to modern piercings and tribal modifications, the way individuals express themselves by decorating their bodies creates a personal narrative. Your Body, Your Canvas offered a perspective on how these ways of expression have evolved over time from underground to alternative and mainstream. On display were items from Milner Library’s Circus and Allied Arts Collection, the Chicago Leather Archives and Museum, Vintage Karma Tattoos, North Street Tatooos, and most importantly, images of body art within the Illinois State community.

The Evolution of Alice in Wonderland Over 150 Years
NOVEMBER 9 2015–FEBRUARY 12, 2016

Alice in Wonderland is considered one of the most popular children’s books of all time. The characters and imagery have highlighted the fantasy genre, giving this book a lasting impact in popular culture. Being so unique, the famous story has led many artists to produce interpretations of it. In this exhibit, we shared Salvador Dali’s strangely beautiful work, a copy of which is held by Milner Library’s Special Collections. Illinois State English Professor Jan Susina held by Milner Library’s Special Collections.

New collections drive new knowledge

Every year we add new collections to Milner Library to meet the teaching and learning needs of our faculty, staff, and students. Here are a few of our highlights.

Decipher History

Decipher History engages our community with materials from Special Collections in a fascinating new way—by offering patrons the opportunity to transcribe handwritten manuscripts, diaries, letters, and other documents whose stories have never been shared. Age has faded the ink, but the stories survive—like the now fully transcribed diary of an unknown wife and mother who recounted the back of scrap paper her family’s hard-working farm life in 1850s Peoria. Making items like this available online gives people the chance to become active participants in understanding history.

Transcription.Library.IllinoisState.edu

Ken-Way Studio Collection

We acquired the photographic collection of the Ken-Way Studio in 2011. The collection holds thousands of photographs and negatives documenting the history of Bloomington Normal and Central Illinois region. In 2013 we selected images from the collection for a digital exhibition. Our initial selections came largely from the business section of the collection, which consists of commercial photographs of local and regional businesses. In early 2016, a sample of photographs was taken from the consistory (American Passion Play) section of the collection for inclusion at Milner’s transcription website, Decipher History. Local community members will help identify production cast and crew as well as years the photographs were taken.


MILNER LIBRARY’S “SUMMIT ON CHANGING ACADEMIC LIBRARIES” BRINGS ILLINOIS LIBRARIANS TOGETHER

Milner Library successfully hosted our first Summit on Changing Academic Libraries April 12, 2016, which was National Library Day. Over 100 librarians from around Illinois and faculty from across campus attended the morning session. This featured a talk titled “Moving Forward Together: Librarians and Libraries as Partners in Teaching, Learning, and Research,” presented by our Bryant Jackson lecturer Joan Lippincott, associate executive director of the Coalition for Networked Information. Lippincott touched on many themes of the work Milner is actively engaging toward, including building better partnerships with campus programs and more strongly collaborating with teaching faculty to increase student engagement with our resources.

The afternoon breakout session was an opportunity for librarians from around the state to network with each other, discuss common problems in our libraries and on our campuses, and envision ideal solutions to our problems. This summit received very positive reviews from participants, from appreciating knowing that they are not alone in their struggles to hearing how others have dealt with similar issues. We look forward to this being the first of many successful events bringing our colleagues to Milner!
We regret to announce the passing of Bryant Jackson, retired associate university librarian, on May 11, 2016. Jackson served as interim university librarian on several occasions and played an important role in the planning for and construction of the present Milner Library. In 2003 he was honored for his service to the University and Milner Library with the establishment of the Bryant Jackson Endowed Library Lectureship.

In 2006 he was named the Kiwanian of the Year by the Bloomington Golden K Kiwanis Club. Before coming to Illinois State University in 1960, he was librarian at Kansas Wesleyan University and Pittsburg State University in Kansas.

Although Bryant retired from Illinois State University in 1986, he remained a familiar face and beloved member of Milner Library. He continued to participate in the annual lectureship named in his honor, including at our first “Summit on Changing Academic Libraries.”

Remembering Bryant Jackson
YES, MY GIFT MATTERS.

GIFT DESIGNATION
☐ MILNER LIBRARY FUND
☐ TEXTBOOK FUND
☐ RAYFIELD DALLINGER FUND TO SUPPORT UNIVERSITY HISTORY
☐ SPECIAL COLLECTIONS FUND

PAYMENT OPTIONS

☐ OPTION 1: Check. A check for my gift of $________ payable to Illinois State University Foundation is enclosed.

☐ OPTION 2: Credit Card:
☐ VISA ☐ MASTERCARD ☐ DISCOVER ☐ AMERICAN EXPRESS
☐ A single gift in the amount of $________
☐ A recurring gift in the amount of $________, ending on _____/_____/______ (month/day/year), to be paid: ☐ monthly ☐ quarterly ☐ semiannually ☐ annually

Name on card Account number
Expiration date CVV number Signature

☐ OPTION 3: Make a gift online at IllinoisState.edu/Giving.

DONOR INFORMATION

Name(s) ____________________________________________________________

Address ____________________________________________________________

City State ZIP _______________________________________________________

Preferred email address _____________________________________________

Preferred phone number (_____ ) ☐ mobile ☐ home

FURTHER GIVING INFORMATION

☐ I (and/or my spouse/partner) work for a matching gift company: ________________________________________________________________

☐ I would like more information on including Illinois State University in my estate plans.

☐ I have already included the University in my estate plans.

Office use only: XXXXXXXXXX XXXXXXXXXX XX

Please mail this form to the Illinois State University Foundation, Campus Box 8000, Normal, IL 61789-8000.