

Illinois State University

ISU ReD: Research and eData

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Student Success

University Assessment Services

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2020

## University Assessment Services, National Survey of Student Engagement: Student Comments, 2020

Illinois State University

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# NSSE 2020

## Student Comments

### Illinois State University

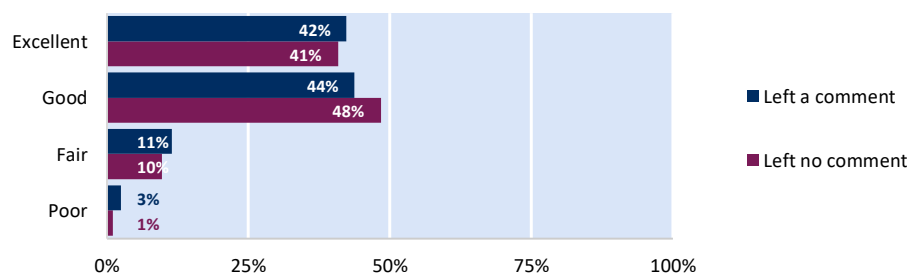
This report displays confidential comments your students provided in response to up to three open-ended questions. Three such questions appear in Topical Modules (Academic Advising; Civic Engagement; First-Year Experiences and Senior Transitions), one in a consortium (Online Learning), and one at the end of the survey (after any module or consortium questions). This file contains separate tabs for each source, as appropriate, with end-of-survey comments in separate tabs for first-year and senior students. Each tab contains the wording of the corresponding question.

Module and consortium comments are sorted by class, enrollment status, and sex. End-of-survey comments are sorted by overall satisfaction, enrollment status, and sex. Information for variables other than satisfaction was provided by your institution.

#### How Satisfied Were Student Commenters with Their Educational Experience?

Figure 1 displays your students' responses to the item "How would you evaluate your entire educational experience at this institution?" (variable name *evalexp*) by whether they left an end-of-survey comment. These results indicate whether students who provided a comment were more or less satisfied than those who left no comment. Student-level responses to this item are included in the End-of-Survey tabs under the heading "Response to *evalexp*."

Figure 1. How would you evaluate your entire educational experience at this institution? (*evalexp*)



#### Identified Data Also Provided

Because the comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS data file named "NSSE20 Student Comments (ISU).sav".

#### Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review**. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.



Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 150 first-year students responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	One change would be not to assign as much homework, the content
Excellent	Full-time	Female	I believe that there should be more free tutoring for the higher level classes that the college should provide. One thing I think that shouldn't change is the difficulty of the classes all students have to take.
Excellent	Full-time	Female	I wouldn't change anything
Excellent	Full-time	Female	I would offer more counseling to the students because there is a long waiting list to see therapists on campus, so many students must find a therapist off campus to see. I would not change this institution's promotion of equality and clubs or organizations and events that promote equality in all areas.
Excellent	Full-time	Female	Actually stand by more diversity instead of just promoting it.
Excellent	Full-time	Female	In my perspective and experience as a student at Illinois state, I would hope that more social spaces for smaller Majors to meet and collaborate would be effective in building a better community within the educational system overall. This would have a lot of people feel represented at the university. If one thing had to change though, I would hope that the school would invest in building breezeways between closer buildings so that we can keep our community of students safe and protected from potentially dangerous environmental factors.
Excellent	Full-time	Female	I can't really think of anything that needs to be improved. I really enjoy ISU and think it's a great place to be. :)
Excellent	Full-time	Female	The communication between administration could be improved so that the student receives clear expectations and help from faculty.
Excellent	Full-time	Female	I think it is fine as is.
Excellent	Full-time	Female	Just more information about diversity i would say!
Excellent	Full-time	Female	One thing that should be changed to improve the education experience is more feedback on grades. One thing that should not be changed is the amount of diversity in the school. I really appreciate it.
Excellent	Full-time	Female	Somehow making this university more of a community but promoting activities we can all attend. One thing that should not be changed is how things are handled academically, they are doing very well with that.
Excellent	Full-time	Female	Reggienet
Excellent	Full-time	Female	Honestly, the gen eds would be nice not to have to take some. I feel like those are the classes that bore people and cause people's GPAs to fall because sometimes no one is interested in them. We already took general education classes in high school and now we want to focus on what we are here to do. We'd have more time to ourselves, so we're not as stressed. We'd also have more time to focus on our major and what we want to do. One thing that shouldn't be changed are the staff. I really like almost all of the professors I've had here.
Excellent	Full-time	Female	I think Illinois State does a great job in including opportunities for people of all backgrounds, nationalities, etc. I think that one way to improve the educational experience would be to make RA's more accessible to the students. Essentially, making them become a larger part of the students lives. This might include more floor activities and possible study groups to help students focus more and get more involved with their RA. I think that ISU had a great student affairs program and should continue to fund this program with priority because it makes a huge difference in students education and social lives.
Excellent	Full-time	Female	I think that there should be more emphasis on personal development. I do not have something specific to change.
Excellent	Full-time	Female	One thing I would change is to actually listen to the students at ISU about a teacher. There are usually MULTIPLE complaints for a reason. One thing I wouldn't change is... I honestly don't know.
Excellent	Full-time	Female	I think you should add more courses to the free tutoring. And you shouldn't change the locked in tuition
Excellent	Full-time	Female	I think its p decent
Excellent	Full-time	Female	I wouldnt change anything!
Excellent	Full-time	Female	Providing more opportunities for tutoring, and providing cleaner living spaces for students. One thing that should not be changed is the teaching staff on campus!
Excellent	Full-time	Female	I think that the teaching styles of some professors could be evaluated.
Excellent	Full-time	Female	More discussion of diversity and resources. The community here is an amazing aspect.
Excellent	Full-time	Female	I'd appreciate an easier way to approach double/combining majors or more accessible support for those interested- the process is intimidating and I know this has deterred a few students. The variety of campus/quad events and rec classes is great!
Excellent	Full-time	Female	I wish the library would open earlier in the morning. I'm a commuter student who arrives on campus early in the morning (between 6 and 7). If the library opened at 6 instead of 7, then I would have a warm place to go study and get work done.
			I wouldn't change the student to teacher ratio.
Excellent	Full-time	Female	Don't change the classes that have to do with diversity. Keep AMALI

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 150 first-year students responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	A change that would greatly improve the educational experience at the institution would be to have more social events for people in minority groups to be able to meet each other more easily. Something that should not be changed is discussing important controversial topics in order to better understand them in classes.
Excellent	Full-time	Female	One thing that should be changed is how they handle sexual assault. I had a friend who had a stalker ex and wouldn't leave her alone. They didn't do anything until like 2 months after the harassment started,
Excellent	Full-time	Female	I think the one thing that could change to improve this institution is having more safe spaces for people of different backgrounds. Yes this institution does do a good job of that but I feel that it could be better on how they address problems when there are ones. One thing that should not be changed about this institution is the faculty and staff, everyone on this campus makes everyone feel safe and does a great job at teaching us what we need to know.
Excellent	Full-time	Female	I think this school is phenomenal and doesn't need a change.
Excellent	Full-time	Female	The one thing that I would change at this university is the advertisement of certain opportunities. I know that the school works hard to put on all of these clubs and organizations and I feel as if they are not well known about, and that more students would attend if the situation was different. One thing that I would not change about this school is the level of and the importance of diversity. It seems as if everyone is different here, and that it is VERY important that we all know that and can see that. I was asked a question about diversity just on my application to the school, so coming in I knew that it was going to be a big factor while spending my time here, and it has been.
Excellent	Full-time	Female	In order to most improve the educational experience at this institution, more support should be provided for those within pre-professional majors. The emphasis placed on exploring and learning about other cultures and perspectives should not be changed.
Excellent	Full-time	Female	I feel like this university does not equally represent me as a high achieving student compared to athletes. I work over 35 hours a week on course materials and have a 4.0 GPA, yet isu refuses to reflect my high merit with a financial scholarship. I have been considering transferring
Excellent	Full-time	Female	I also want to feel like I know my professors, so being personal and developing connections is really important to me.  Do not change the amount of resources and how much they are referenced.
Excellent	Full-time	Female	I think the one thing that would most improve the educational experience at ISU would be to examine the professors that have lots of kids failing or struggling in their classes. If the majority of the class is struggling, I believe that is the professors fault and not the students fault and that they should change their teaching ways. I like everything else about the teachers at ISU.
Excellent	Full-time	Female	One change is higher pay for student workers. One thing that shouldn't change is the amount of financial aid that is given.
Excellent	Full-time	Female	Food at Hewett/Mann is a NEED
Excellent	Full-time	Female	There could be more events or advertising for events that are meant to reduce stress, like the dogs at Milner. I love the fairs that present all the RSOs.
Excellent	Full-time	Female	One thing that I would want to improve is limiting the electronics in class. I really enjoy a class with no electronics and less distractions. One thing I wouldn't change is how well illinois state presents clubs and opportunities for students. Student life is really well here.
Excellent	Full-time	Female	If they were to help out more with students.
Excellent	Full-time	Female	I would like to not have to live on campus for my Sophomore year
Excellent	Full-time	Female	One thing that I would change would be the ReggieNet visual, for it can be confusing at times. I would not change any of the professors—they're amazing!
Excellent	Full-time	Female	I think discussing more about diversity and economical differences and how that can effect a person in any field is important for others to develop more empathy and compassion for others.
Excellent	Full-time	Male	One change that would most improve the educational experience at this institution is the size of the desks and the lecture halls in the center of visual arts. The setting that some courses are in make it difficult to have all the material out without it being cluttered.  One thing that should not be changed is the teacher and student interaction. Majority of the teachers are always willing to help students regardless if it's office hours or not, and this results in greater understanding and increased learning for the student.
Excellent	Full-time	Male	To be honest, I don't really know... I spend so much of my time in the library or going after personal goals that I don't pay much mind to much else at the university. I'm sorry if this skews your data/research, but I will try to pay more attention to it from now on.
Excellent	Full-time	Male	N/A great University
Excellent	Full-time	Male	This school to say it bluntly, many students here at ISU this is party school. The party culture here has to change, teachers probably statistically party more but that's what I want to see change for the better. The accommodations and student counseling is incredible.. please please I emphasize how awesome these programs are and much of a big difference they make for everyone here.
Excellent	Full-time	Male	More options for food

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Male	I would have a more diverse faculty but not change the quality of them.
Excellent	Full-time	Male	If I could have some of the teachers give clear outlines of what we will be going over in class before the class begins so I can study it before hand, that would make my experience better. One thing I wouldn't change is the sense of community that we have here.
Excellent	Full-time	Male	Change: The unnecessary amount of Gen. Ed. requirements for more intensive majors.  Not Change: The amazing work of people in the position of answering questions and advising.
Good	Full-time	Female	I think making the advisors more aware of people's background such as classes they took as well as unspoken prereqs
Good	Full-time	Female	Educators should be more considerate of life outside the course. Personal lives can be overwhelming, and affect mental health of the students negatively. However, diversity and equality is a very strong area and I am very confident in that aspect of this university.
Good	Full-time	Female	One change to improve the educational experience would be to incorporate the faculty advisors in the lives of the underclassmen more, just to make sure they know what they're doing and to make sure they feel comfortable doing what they are doing. One thing that should not be changed is the tutoring in the campus. There are plenty of opportunities on campus to get help for classes and I think it's doing great.
Good	Full-time	Female	I think the education for teachers is amazing from the classes I've taken. I think the school needs to work on making the atmosphere more friendly, but I think the students play a big part in that. I wish there were even more fun activities the school could put on!
Good	Full-time	Female	I think the financial aid like grants and scholarships should increase since many low income students like myself can't afford to pay for books or to spend money on other necessities like laundry services. I think that many of faculty and staff are excellent people who truly care about their student's success.
Good	Full-time	Female	I enjoy the teachers and grad students teaching because they're more up to date on current issues and can relate better with students.
Good	Full-time	Female	Have smaller lecture classes would be more helpful and one thing I would not change would be the good environment.
Good	Full-time	Female	Wish teacher cared about there students more
Good	Full-time	Female	Evaluations of teaching staff yearly
Good	Full-time	Female	What should be changed - There are a lot of foreign GA's and I have no problem with that at I all, I just often can't understand what they're saying and I think that may impact my success in those specific classes.  What shouldn't be changed - The professors and the resources that we have, it's all around a very good institution.
Good	Full-time	Female	I would change the fact that you are required to live on campus as first or second year student.  I would not change how accessible resources are outside of class when you need help. SI's and grad assistants have been very helpful in my learning this year, especially in big lectures.
Good	Full-time	Female	I really love how often there are things going on and happening each day and night on campus
Good	Full-time	Female	The thing that would most improve my educational experience would be having a more diverse school. Something that should not be changed is the opportunity for involvement.
Good	Full-time	Female	Holding mandatory anti rape and harassment events for clubs with a large following( like greek life)
Good	Full-time	Female	I think that a better housing and dinning service is beneficial, to my learning experience. It is very hard to study and be healthy with the way the on campus housing is now. I wouldn't change most if not all courses, they are very beneficial and will help me succeed in my future career.
Good	Full-time	Female	they should do better teacher evaluation ,especially SOC 106 Dr. Sullivan
Good	Full-time	Female	Overall, I believe providing more tutoring for a variety of classes. Many of the classes that have tutoring are 100 level at the lower levels, making it difficult to seek tutoring for classes that are higher 100 levels. I would not change the study areas this institution has.
Good	Full-time	Female	Maybe improve on overcrowding in some lectures. One thing that should not change is the chances for everyone of different environments and cultures to be involved in groups or clubs
Good	Full-time	Female	I would like more hands-on learning, I feel like we are lacking in that. The thing that should not be changed is my professors. I've loved them all so far.
Good	Full-time	Female	I believe that a more supportive environment for commuters would be very beneficial. There are some professors that expect way too much extra-curricular attendance out of students, especially freshman, since it is the norm that they are living on campus. Something I do enjoy is the sense of community at events, whether that be a sporting event or something such as a welcome week.
Good	Full-time	Female	One change I would make to improve the educational experience would be to have floor meetings in dorms be mandatory. Some students would not show up and it just makes it awkward because you might not know your own neighbors because they never attend the meetings. One thing I wouldn't change is the fun events that were planned for welcome week because I think they can really help students get involved and meet new people right from the start.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 150 first-year students responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	Diversity inclusion, in many classes im the only minority.
Good	Full-time	Female	One change would be to allow for students to easily be able to live off campus.  One thing that should not be changed should be two open and welcoming the community is here at ISU.
Good	Full-time	Female	I think the university should consider the size of certain classes (specifically ones that rely heavily on discussion) but I think the free help in the visor center should definitely stay.
Good	Full-time	Female	One thing that would most improve the educational experience is possibly having more support with people who are having difficulty with school. One thing that should not change is the advisors and counselors.
Good	Full-time	Female	Making general education courses more applicable to the studies of all majors would improve the overall educational experience at this institution. The general education classes I've taken so far generally do not attempt to make connections to students with vastly different interests apart from the subject of that specific course. One thing that should not be changed is the encouragement for campus participation. I think there's a nice community feel here and a sufficient amount of school pride!
Good	Full-time	Female	One thing that could be changed is having professors tell their students about what tutoring sessions are offered for their courses and where you can find them because I was never informed about that. One thing that shouldn't change is how much work the advisors do for their students.
Good	Full-time	Female	One thing to be changed is more information about student loans.  one thing not to be changed is the environment and involvement with students.
Good	Full-time	Female	The one change would be an increase to mental health services on campus. I would not change the campus sponsored events that groups host.
Good	Full-time	Female	The university should not change all of the resources available to help student, such as the writing center, speech lab, and math lab. To improve the education experience, I think there needs to be more of a focus on learning material and applying it to your life, rather than just preparing for a test.
Good	Full-time	Female	some of my teachers have given me incorrect information, but I don't know who to go to to discuss it
Good	Full-time	Female	I don't think I would change anything.
Good	Full-time	Female	One change that would most improve is the professors and perhaps their teaching techniques and style. One thing that should not be changed is the amount of diversity and acceptance ISU publicizes.
Good	Full-time	Female	Having more class options for students and not major blocking intro classes. They shouldnt change their events on campus because they are fun to do and get to know more people.
Good	Full-time	Female	I believe that the inclusion of more major related get togethers that are casual would be a wonderful addition. Besides living on a floor with your major I find it would be nice to be able to talk to them in a different setting. One thing that should never be changed is the emphasis on diversity as it provided amazing information on inclusion for students.
Good	Full-time	Female	Changed: more diverse teachers  Not be changed: all or the diverse clubs
Good	Full-time	Female	Improve : class times  Thing to stay the same: library hours
Good	Full-time	Female	I think choosing proper professionals to teach classes along with providing them with training courses on how to go about teaching, handling certain situations with different types of students, etc would benefit this university most. I think that for hte most part, professors and boss alike are good with students, and yes I understand there are a lot of students so it's quite impossible to focus on nearly every individual student, but there have been quite the problems with me, grades, and how they were handled here. I oftentimes get the feeling and aura that my superior is automatically the person in charge and heard out, whereas I'm silenced no matter the situation or who's right or wrong. I have also heard other students go on and on about situations alike to this one, so this is what I would feel change and hopefully improve the overall feeling and excitement of attending this university. One thing I would not change is how much this university harps upon receiving the help you need. I see posters everywhere and even some lecture professors include this in their presentations, that receiving help with your mental health and asking for guidance is okay and if anything, appropriate, given we are in college dealing with a lot of stuff.
Good	Full-time	Female	Illinois State University could have a better system for its student portal (reggienet) that doesn't glitch as often and runs smoother. Something that should not be changed is the access Illinois State University provides its students with to help in their academics through tutoring and other things
Good	Full-time	Female	I would change the way that teachers load us with work. we have way too much on our plate and not enough time in the day. they dont understand that we have lives outside of their ONE class. one thing that should not be changed is the chicken nuggets in the gluten friendly section of Watterson dining. those are what keep me alive because I do not like anything else.
Good	Full-time	Female	Change: No class before 9am  No change: library

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	Have different groups for every ethnicity and have other and to help transition better.
Good	Full-time	Female	The one thing that should change are some of the professors at the school, some are unfit and can barely teach. Also backward classrooms should be banned as they teach nothing. One thing that doesn't need to change is festival isu, that is fun.
Good	Full-time	Female	for the institution to promote more activities and let their students know what is going one.
Good	Full-time	Female	N/a
Good	Full-time	Female	I think there should be more sensitivity training on campus because I know certain groups feel mistreated however nothing is seriously done to repair it. I love the Redbird Spirit on campus.
Good	Full-time	Female	One change that would most improve my educational experience at ISU would be not to have cumulative tests at the end of each semester. One thing that should not be changed is the overall atmosphere of a fun, structured learning environment for all.
Good	Full-time	Female	One thing that should be changed is the amount of fruit served at Watterson Dining Commons. It is hard to stay healthy and work hard when one does not have enough fruit in their diet. One thing that should not be changed is the amount of help in the visor center.
Good	Full-time	Female	The dorm housing is probably the thing I like least about this school. The thing I like the most is probably resources like academic advisors and other faculty resources.
Good	Full-time	Female	Stop tokenizing people of color. One thing that shouldn't be changed Is the school spirit
Good	Full-time	Female	Change - sense of inclusivity amongst the students
			No Change - class sizes and tutoring availability
Good	Full-time	Male	I would put more work into com classes. I think business classes are perfect how they are.
Good	Full-time	Male	better instructors for lower level students instead of having shitty teachers who set no only themselves up to fail but also their students who are completely unknowing of what little experience they've had.
Good	Full-time	Male	Just better housing conditions
Good	Full-time	Male	Reggienet being more managable. Reggienet should stay though because when used correctly it is a very good tool for students
Good	Full-time	Male	One thing would be more diversity but I guess that's not really educational but still. One thing that shouldn't be changed I'd de down to earth feel.
Good	Full-time	Male	I think one thing that should at this institution is that there should be more ways for students to become effective communicators and group workers. I think this institution and its faculty are very passionate about everything that is taught here and I think that shouldn't be changed.
Good	Full-time	Male	Creating Reggie net into an app to make it more accessible. And I would not change the current layout of Reggie net
Good	Full-time	Male	Less political biases in course material not specified in political science. Example being biology.
Good	Full-time	Male	Make books apart of tuition. Then I wouldn't change the opportunities to be apart of different groups on campus.
Good	Full-time	Male	N/A
Good	Full-time	Male	The one thing I would change at this institution to improve it is to promote events within the theatre, dance, and music communities more.
Good	Full-time	Male	I feel that the mathematics professors at this university are below average and give exams that are much more difficult than they need to be. I feel like a stronger group of mathematics professors at the university would really improve my learning ability because currently, I learn most of the material on my own.
Good	Full-time	Male	More scholarship opportunities for merit.
			I would keep the visor center in vrooman. It is very helpful.
Good	Full-time	Male	I like how everything is so far.
Good	Full-time	Male	Change the it department's set up. It's incredibly difficult to do well in and makes the it field very stressful in the eye of prospective students. Many people change their majors because of it and I find that to be an issue considering this institution should encourage these students to work in these fields not simply say that "it's a hard field get over it"
Good	Full-time	Male	Better and more lenient RA's. The academic advisers should not be changed.
Good	Full-time	Male	More places to go that are quiet that make you want to study. and one thing that shouldn't be changed are the amount of resources available to students



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Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Male	I believe that there should be another form of required diversity education other than the required class.  Something that should not be changed is the required class and the classes who do require community service assignments.
Good	Full-time	Male	One change would be not having classes require outside lecture videos or readings that take 3 hours just to watch or read. They should just teach that material in the time allotted for class. If they can't do it in the 75 minute class period, then it shouldn't be required to learn.  One thing I wouldn't change is the quality of faculty and professors here.
Good	Full-time	Male	I don't know, I just wish I wasn't a driving commuter.
Good	Full-time	Male	I wouldnt make some finals at 745 am, but other than that I am very happy here and would not really change anything else.
Good	Full-time	Male	N/A
Good	Not full-time	Female	Have all instructors use ReggieNet to input grades instead of some only putting them through an online textbook. Do not change the way instructors push us forward to talk about usually controversial topics.
Fair	Full-time	Female	This campus and institution feels so disconnected, the student body is so unwelcoming and homogenous it is hard to feel like you belong on this campus, not to mention this institution feeds its students who are paying high tuition food that lacks nutrition, with the campus already being a food dessert. If admin listened to students more, and not just doing what it thinks its right, this school would be a much better experience. However, students that hold no special status with the school clearly have no voice, so none of this matters
Fair	Full-time	Female	One thing the institution should emphasize is racial equality just as much as they cater to the LGBTQ+ community. We all come from different backgrounds, have different beliefs but it's better for people to be racist than homophobic? No. There's no option better than the other. One thing they shouldn't change, though, is the amount of academic support available to us. We have so many resources here and opportunities to do better academically and socially.
Fair	Full-time	Female	As a minority I feel like I am not being represented well, especially when it comes to housing. Me and my roommate feel we are always attack because we are the only minorities on our floor and we have addressed it to housing. I hope they find a solution because I will not be staying next year in the dorms. Also to address about diversity I feel like its hard being a Latino on campus since some people see you like you arent smart enough and we dont matter here.
Fair	Full-time	Female	Struggling to access carrier advisors without first contacting main advisor would like to be able to add own advisor to schedule appointment even when not classified as that major/ preprofessional. Don't change amali requirement.
Fair	Full-time	Female	How information is conveyed. No one knew when to renew their housing contract. That should have been sent out in an email or something. Professors should be going over safety in regards to school shootings. I am content with everything else.
Fair	Full-time	Female	Our mental health services should change. I wasn't given a good experience. They were quick and blew me off. I don't feel like anything shouldn't be changed because everything has improvement for growth.
Fair	Full-time	Female	Supportive staff
Fair	Full-time	Female	I think one thing that could be changed is the amount of people in each class.
Fair	Full-time	Female	Something that could be changed is a better treatment of race groups and their activities. Something that should not be changed would be welcome week.
Fair	Full-time	Female	Do not change the positive attitude  I'm not sure what to change ??????
Fair	Full-time	Female	More advising before choosing classes and figuring a plan for the semester. would not change the work load
Fair	Full-time	Female	One change would be to include more options for students with dietary restrictions in the dining halls. One thing to not change is the renovations being made. Those are very nice.
Fair	Full-time	Female	I think one thing that should be changed is trying to find a way to get clubs and organizations out there more often other than just festival isu at the beginning of the year because it is hard to get involved if you don't sign up right away. one thing i don't think should be changed is how much the school advertises sexual assault help and mental health needs.
Fair	Full-time	Male	lower tuition  emphasis of diversity

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 150 first-year students responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Fair	Full-time	Male	I feel that some of my teachers went to a certain extent that I was not okay with by talking poorly about my political affiliation and using their own political beliefs and views to teach certain lessons. To improve the educational experience, I would change how professors are allowed to teach using their own political views. One thing that should not be changed is the times that Milner Library is open because it allows students to do work late at night, as well as it forcing them to think about going to sleep at their dorm during the few hours that it closes in the morning.
Fair	Full-time	Male	More value on diversity
Fair	Full-time	Male	I would promote student participation in classes. I will make them try to answer and encourage the fact that being wrong is no problem at all. I will make a class full of positive energy and a sense of joy and pleasure in finding things out.
Fair	Full-time	Male	Make things more diverse. It's just white people here. I want to feel accepted not excluded
Fair	Full-time	Male	I think it's fine the way it is. Maybe just check what some of the professors are teaching and how they teach.
Fair	Full-time	Male	Not respond anything sex related
Fair	Full-time	Male	Later class times, that way you can work around the 8AM's. I wouldn't change any courses being offered, they all have their own individual challenge and purpose.
Fair	Full-time	Male	The parking is awful, and the food could be better. The academics could be organized better, and picking classes could be made way more simple and less stressful. Also, less homework. Don't change the layout of the campus or how available the professors are.
Poor	Full-time	Female	Professers that want their students to achieve success. The housing portal, application, and process.
Poor	Full-time	Female	Putting less pressure on students and fixing how you help them with their issues or if they are struggling rather than what seems like fake help and care. Such as Project Success and being dismissed which is not helpful and just brings up more stress which causes students to do worse. Costs also take part in this. Do not change the health insurance coverage
	Full-time	Male	Culture festivals maybe.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 211 seniors responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	N/A
Excellent	Full-time	Female	Change would be to not focus solely on the transgender as a huge attentive to the school because it is still such a controversial topic.
			Something I wouldn't change is how close the departments are with their students
Excellent	Full-time	Female	More diversity needed
Excellent	Full-time	Female	I have had a great experience at isu so I don't think anything needs to improve. I like the relationship I have with my professors and I know they want me to succeed.
Excellent	Full-time	Female	The one change I would make would be to have more options for general education courses. I did not enjoy the math course I had to take, and most of it did not apply to my field. I think the Creative Technologies faculty should remain because they have been so informative and helpful in each student's course and contribute so much to our success.
Excellent	Full-time	Female	I would make it so every class had to use reggie net and keep grades updated. I would not change the ability for students to participate in experiences and research at the undergraduate level.
Excellent	Full-time	Female	Improve: more opportunity for social interactions
			One thing to change: nothing
Excellent	Full-time	Female	Change--be more aware of non-traditional student needs around family.
			Wouldn't change--amazing professors.
Excellent	Full-time	Female	One change could be making sure interviews are an excusable reason to miss class without being penalized for points. One thing that should not be changed are the lecture type classes, I prefer to sit and take notes.
Excellent	Full-time	Female	Never change the amount of diversity that is offered at the university. There is so much for students from classes, speakers, etc. that truly make this a place for everyone.
			I would change the level of support that is provided for students who want to study more than one major/field. This is the one area that I have felt no support in, and have felt like no one understands the work that goes into studying two majors.
Excellent	Full-time	Female	One thing that could be changed would be my university's support of nonbinary people. These lovely humans need more gender neutral bathrooms and other such supports that are easy to come by. I'm hyperaware of this issue, but it would also be appreciated if professors could reflect a change in language to represent this community. Not saying "boy and girls," "ladies and gentlemen," etc. People should be given more frequent opportunities to say their pronouns as custom at the beginning of a course. I believe people's genders shouldn't be assumed and created a space to discuss pronouns should be normal.
			I would not change the beautiful community I have experienced over these past four years. I have grown, laughed and struggled with some amazing people that I've found through marching band, my themed floor at Manchester and general other organizations I'm a part of. I hope that future students come to this school and take advantage of the opportunities presented here.
Excellent	Full-time	Female	One change that I would implement in this institution would be to require all professors to use ReggieNet. This would make many classes a lot easier to navigate. One thing that I would not change about Illinois State would be the many traditions that made it feel like home including Preview, Homecoming, Welcome Week, and Festival ISU.
Excellent	Full-time	Female	I wish that professors and other faculty/staff were more aware of the wide array of socioeconomic statuses in the classroom. I have to work 15+ hours per week to pay my rent, and many professors have scheduled extra meetings outside of class hours that require me to miss work. Some professors even emphasize school over everything--over our families, our work, our wellbeing. It's insulting and disheartening.
			One thing that should not be changed is the diversity component of every single class we take. I am so glad that diversity and equity are emphasized throughout our academic careers.
Excellent	Full-time	Female	I love ISU but I think that some of the buildings could be redone.
Excellent	Full-time	Female	I think the university gives students the opportunity to be the best they can be. I honestly have loved every bit of my time at ISU and would not change it for anything.
Excellent	Full-time	Female	I believe that sports teams should stop having priority over racial groups.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 211 seniors responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	Hiring of more culturally diverse teachers and creation of more culturally relevant classes; those are the classes that I sought out, felt safest in, and learned the most in.
Excellent	Full-time	Female	The cultural diversity is extremely lacking at this school. The majority of students I meet are from white, upper middle to upper class families from the suburbs of Chicago. Most of these students are also traditional first time college students. There is not enough emphasis on cultural/background diversity. There is also very LITTLE support for non-traditional students, at least for the education program. I am expected to work very little and go to class during the day and still be able to afford tuition and textbooks, but I'm supporting myself 100% financially. There is no other options for financial aid for someone like me who does not qualify for any tuition breaks. Very frustrating.  However, the program itself is one of the best in the country and I am thankful that I am able to attend such a great, competitive program and receive a fabulous education that will prepare me as much as possible for my career.
Excellent	Full-time	Female	One change that would improve my educational experience is having free printing. We should not have to pay for printing after all the money we already give for tuition and textbooks. One thing that should not be changed is the plethora of events we can attend.
Excellent	Full-time	Female	More flexible seating in classrooms could help me improve. One thing that should not change is the classroom sizes.
Excellent	Full-time	Female	One thing that would help my educational experience would have been smaller science classes to have a more hands on experience and have it better explained. One thing I would not change is the education I got from the FCS department. They did an outstanding job teaching and making me feel connected to my major.
Excellent	Full-time	Female	The amount of opportunities we have at our fingertips at ISU. Many students are not aware or do not take advantage of them.
Excellent	Full-time	Female	I believe that the one thing that ISU could change is its outward support of all cultures and backgrounds. I have seen in the past that some individuals on campus do not feel as though they are fully supported by the institution. I believe that the appointment of the new Assistant to the President on Diversity and Inclusion position is a step in the right direction to ensure that all individuals at ISU feel supported. I think that the one thing that ISU should not change is their support for all student activities. I have not seen another institution that has so many different student groups and activities to offer. They have put a huge emphasis on getting involved and being a member of the Redbird
Excellent	Full-time	Female	More open conversations about the acceptance of diversity on campus.  The open minds that we are lucky to have in the top chairs of this university.
Excellent	Full-time	Female	Change: How knowledge is spread about resources available to students that may be going through tough times/need extra help. How capstone/ general required business courses are taught b/c the differences from teacher to teacher are very dramatic and make it unfair in certain ways.  Do not change: the community /activities available for students to have things to do and a way to meet new people.
Excellent	Full-time	Female	One thing I would change is the academic advisors helping you stay on track to help you make educated decisions on classes to take. One thing I would not change is the culturally competent professors I have had in the social work program
Excellent	Full-time	Female	Have heard from students with diverse backgrounds that they do not always feel safe and heard at the University. More programs for multicultural students should be emphasized
Excellent	Full-time	Female	The sense of community should not be changed but making students from all backgrounds feel included should be changed
Excellent	Full-time	Female	Better counseling and academic/career advising options for students. Having a shorter timeline to meet with a counselor/advisor.
Excellent	Full-time	Female	We need more programming the bridges the divide between diverse populations. Programming almost always, by default, caters to a white audience; then there is programming for black, Asian, Latinx, etc. audiences. We need to promote more programming options that actively build relationships across differing groups. We should not change the availability of campus resources like Student Counseling Services or Career Counseling. These resources have been indispensable to my success as a student, and they have been integral in my maturation at this university.
Excellent	Full-time	Female	One thing to change would be how the University responds to difficult situations. This past fall with the anti black ISU issues and Black Homecoming committee protest on campus, there was a lot of drama and rumors spread during that time period. Not to mention the distrust of the local media during the entire situation. If the University would have better responded to the concern and quicker it might not have been as huge of a deal. Something to not change and to keep the same would be the way the University includes all students of all races, genders, backgrounds, etc. The second I stepped foot on this campus I felt like I was a part of a bigger whole, a family. Now 4 years later as a senior I am going to miss the faculty and staff the most along with the feeling of being one big Redbird family.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 211 seniors responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	I think something that needs to change is the police's outlook on sexual assault. I'm not sure if this is something the university itself can do, so I hate to say it reflects on ISU. I had an attempted sexual assault my freshman year here after a man slipped something in my drink. Thankfully, my friends got me out but when the police saw me, they didn't give any thought to the fact that I had been drugged but instead wrote me a ticket for accepting the one drink I had that night in the first place. Absolutely pathetic at this point in time. Thank God nothing actually happened to me, because that would have been such a cruel action at that point. However, ISU does do a lot to promote help to end sexual assault, so it's not the university itself but the police who are affiliated to the university that need some better training.  Otherwise, I have absolutely loved my time at ISU. It has been an amazing university giving me countless resources to utilize for almost any need a college student could have. I hope that is something that will never change (and
Excellent	Full-time	Female	How the university responds to discrimination, racism, homophobia, transphobia, etc. on campus. Countering hate groups who publicly speak on campus by making statements against those groups and providing resources to help those affected by those groups.
Excellent	Full-time	Female	One thing that should be changed is making the theatre building more up-to date and accessible for students with physical disabilities. One thing that shouldn't be changed is how welcoming ISU is to new students.
Excellent	Full-time	Female	The one change would to make the classes curriculum more consistent. Yes the content is mostly the same but different professors focus on different things so when you go on to the second part of a subject ie (physics 1&2, chem 1&2 etc..) sometimes you're behind because the previous professor didn't cover the material.  One thing I wouldn't change is all the resources that are available to the students. There's so many ways for students to get help in whatever it is they need.
Excellent	Full-time	Female	I believe that there needs to be more focus placed on diversity and the hardships that minorities and people of color face.  One thing that should not be changed are the educational programs. They are all stellar.
Excellent	Full-time	Female	Provide more electives  Continue helping students succeed
Excellent	Full-time	Female	One change would be having better academic resources for the fine arts. I wouldn't change the gen ed requirements
Excellent	Full-time	Female	Add more parking. I can't attend class until there's a parking spot open, and sometimes there isn't one at all, causing me to be late or have to pay for parking when I've already paid for a parking pass.  Don't change the availability of professors. Don't overload them with so much that they can no longer interact and help their students outside of class time.
Excellent	Full-time	Female	Less homework. I am in class for anywhere around 5 to 7 hours every day and then I have to come home and do hours of homework. Plus I am involved in extracurricular groups so I barely sleep.
Excellent	Full-time	Female	I think our university should improve on having more gender diversity within academic programs. I say this because my female friend is in the IT program at ISU and she feels less confident to participate and take part in lecture, so she'll miss out on lecture because they doesn't feel like in-class time affords her the option to professionally develop in her field.
Excellent	Full-time	Female	I believe that there should be more opportunities for students to get help regarding their mental health. One thing that should not be changed is the emphasis on diversity on campus and getting involved.
Excellent	Full-time	Female	One thing that could improve the educational experience at this institution is helping students find jobs/grad schools after graduation. Something that should not be changed is the amount of RSO's that is available- there is a lot which is great!
Excellent	Full-time	Female	Communicate more about available opportunities to get involved. Also, keep talking about these subjects. Don't let them sweep under the radar
Excellent	Full-time	Female	Checking in more with transfer students  ISU has some really great faculty members
Excellent	Full-time	Female	The amount of aid given to the student from professors, and other members of the university should not change if it is, it should only increase.  I believe the the educational experience in this institution is lovely and I really dont have anything I would change about it.
Excellent	Full-time	Female	Give a much attention to nursing as teaching

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 211 seniors responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	Change courses that are supposed to be geared towards Diversity because they don't actually focus on the topic of diversity.
Excellent	Full-time	Female	Focus more on being inclusive to diverse populations
Excellent	Full-time	Female	Don't change the social scene on campus such as greek life, some kids really have found their homes there and may be struggling if it wasn't an option
Excellent	Full-time	Female	Having more than just festival isu and winter fest. Trying to promote all clubs to everyone throughout the year on a campus wide platform instead of each club tracking people down on their own especially if they do not even think it is a thing.
Excellent	Full-time	Female	There needs to be a better emphasis on cultural diversity, and administration needs to do a better job of celebrating and acknowledging that diversity. ISU claims to be so diverse but is not. I really loved attending this institution and felt that I personally was set up for success from the start, and I think that has to do with my preview session and orientation.
Excellent	Full-time	Female	More real respect for diversity. The university champions diversity as one of its core values, but fails to fully support minorities. Love the sense of community at sporting events
Excellent	Full-time	Female	I would change "buying books" for all of our courses. Allow students to receive them through an electronic copy from the university library for a small fee included in tuition/or not at all. We could have a few hard copies of the book available as a course reserve in the library, too.
Excellent	Full-time	Female	Don't change the community atmosphere that is constantly promoted and shown here at ISU. I truly feel like I am more than a number here and love feeling like I am valued for who I am, not just the money I bring in to the
Excellent	Full-time	Female	-no comment
Excellent	Full-time	Female	-no comment
Excellent	Full-time	Female	One thing that would most improve the educational experience at this institution is to make sure each teacher is performing at their best. I do have a couple teachers who are not as great as others and I believe that they can structure and present their information better. Maybe each year or every other year each professor gets evaluated by more than their students at the end of the semester because I know sometimes people are just "nice" about it since they like the professor as a person. One thing that should not change is the environment created here. Feeling safe and like I mean something here is very important and encouraging. I love this about this school.
Excellent	Full-time	Female	Have access to tutors for higher level classes would improve the educational experience. The welcoming environment at the university should not be changed.
Excellent	Full-time	Female	Would improve- Academic advisement
Excellent	Full-time	Female	Would not change- The courses I was required to take for my major
Excellent	Full-time	Female	one thing that should be changed would be more accessibility to handicap students on campus. Don't change Molly Knapp as the psychology undergraduate advisor, she is amazing!!
Excellent	Full-time	Female	Relating more to real world issues or real world challenges would intrigue students to pay attention more.
Excellent	Full-time	Female	Don't change the attention levels for diversity. Good job!
Excellent	Full-time	Female	Printing should be free. We pay so much for tuition and some teachers have expected me to print \$7 dollars worth of printing for one assignment. One thing that shouldn't change is the dedication I've noticed from my professors.
Excellent	Full-time	Female	A class involving special education for all education majors.
Excellent	Full-time	Female	Keep all the resources to help with career development. (resume, interviews etc.)
Excellent	Full-time	Female	Professors should encourage students to get outside of their comfort zone. One thing that should not be changed is how the agriculture department professors read announcements for the department in our classes.
Excellent	Full-time	Female	We talk about diversity, but we need to give minorities more of a voice in this process. And we need to be taught concrete ways to be more inclusive rather than just discussing it with no solutions. We need to focus more on solutions, but we are doing well with awareness from my privileged perspective.
Excellent	Full-time	Female	ISU should not change the way they do things to include everyone. There are a lot of activities and events designed for all genders, all grade levels etc. ISU should change how people can speak LOUDLY outside of buildings such as Femley or Schroeder about their religious views etc. I understand everyone has the right to their own religion, but sometimes the speaker looks at you with disappointment if you don't stop and listen.
Excellent	Full-time	Female	I wish I would have gotten more information about services offered earlier in my college career.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 211 seniors responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Female	One thing that could be changed is the length of night classes. It is hard for students to focus on a three hour night class, especially coming from an all day clinical. One thing that should not be changed is the accessibility to tutoring and library resources.
Excellent	Full-time	Female	We need to promote a culture of life. We need to promote a pro-life culture that cares for pregnant women of all races, economic backgrounds, and social statuses. Let these women know that condoms, birth control, and abortion are not reflections of sexual freedom. They need to know that they are loved and have places to go in cases of at-risk pregnancies (Birthright centers in Bloomington).
Excellent	Full-time	Female	Well, the parking situation for one.
Excellent	Full-time	Female	One thing to change is the reading requirements in course. One thing that should not be changed is the opportunities to be involved
Excellent	Full-time	Female	The athletic department is corrupt, unfair, and does not care about its athletes
Excellent	Full-time	Male	One change: More emphasis on research
			Would not change: Emphasis on exercise programming
Excellent	Full-time	Male	One thing that could be improved is the number of Greek organizations on campus. They develop a sense of brotherhood
Excellent	Full-time	Male	There should be a greater effort made to accompany people with walking challenges.
			ISU should not change the information they provide about wellness.
Excellent	Full-time	Male	I would ask the university to not require underclassmen to live in a dormitory. This is a ridiculously unnecessary cost that implies students must also buy a meal plan. At 18 students should have the choice to live where they want and eat where they want.
Excellent	Full-time	Male	I can not really think of anything that should be changed or not. I quite enjoy this institution and my only regret was not trying to attend here sooner.
Excellent	Full-time	Male	I think that professors have needlessly turned too much of their classes online and students have suffered. First off, students have to pay \$100 + to purchase an online textbook that they do not need to read. The only function that professors are using is the online quiz tool and this could just as easily be done on paper or stantron. I think it is equally unfair to students and lazy of instructors to do so. Doing them in class and then going over them in class leads to better learning because instructors can explain each questions and field and inquires students may have.
Excellent	Full-time	Male	Make competition teams mandatory for graduation from cm program. Don't change the math requirement.
Excellent	Full-time	Male	Change: more spaces to do homework/study other than the library
			Don't change: the high level caring faculty members
Excellent	Full-time	Male	I love the small class sizes so not changing that would be great and maybe helpful for others. I think the one things that I was disappointed about was the lack of communication between me and my advisors. Everything about the school was great except that and it was kind of upsetting
Excellent	Full-time	Male	I'd offer more online classes that would benefit more traditional and non traditional students. I wouldn't change the faculty in the school of IT. Every professor I've had has shown incredible concern for the success and wellbeing of the students. It's been an excellent experience here at ISU and I'll definitely miss a few of these professors, specifically Dr Li, Dr Javadi, Dr Suh and Dr Follmann along with Laurie Helms. They've all been wonderful to work with!
Excellent	Full-time	Male	As a senior student, it especially frustrates me not being able to have fun in terms of hanging out with my friends like I did freshman year. The work load for senior science students is astronomical and some of my colleagues are able to graduate with lower gen ed requirements than me allowing them to have more time to do things other than school. I would consider myself a very hardworking student but when I am restricted to studying for 5 hours plus a day after 7-8 hours of class is mentally destructive.
Excellent	Full-time	Male	Something that could be most improved would be the continuous cleaning of the quad. It's a great place to be and also is a great place to see people falling from ice! If there is a solution to better prepare for these circumstances, that would be awesome so I am not worried about falling on my way to the COB.
			One thing that should not be changed is Festival ISU. Keep it going because it helped me and many friends find the people and organizations we wanted to be a part of.
Excellent	Full-time	Male	Stop requiring students to spend absurd amounts of money on book they will only need for less than a year. Hybrid courses should not be changed.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 211 seniors responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Excellent	Full-time	Male	One change would be to update the science laboratories instead of spending money on esports or theater upgrades Bc we already have them. They should not change the way Reggienet is.
Excellent	Full-time	Male	I would make sure that transfer students had a little more of a blueprint of what to expect. My advisor seemed to kind of be figuring it out as we went along, which led to some surprises my last couple of semesters.
			Overall, I would say that professors in my department are pretty good at allowing a range of opinions to be heard. They tend to show me how to think for myself, instead of telling me how I should think, which is something I disliked about my community college.
Excellent	Full-time	Male	One thing that would improve the educational experience from a marketing point of view would be to always stay on top of different trends. I have had a few classes where I felt like I was not learning the most up to date functions of marketing. One thing that should not be changed would be the hours of the classes. By having only a few classes a week, it really allows students to get out of classroom experience as well as focus on the community.
Excellent	Full-time	Male	Being supportive of ALL political views and free speech
Excellent	Full-time	Male	The education program at Illinois State University is one of the best programs in the country, and I am blessed to have been able to participate and be a product of it. I would not change anything about the faculty; they work fantastically together and all provide an amazing campus experience. The one thing I would change is a little more focus on real world job experiences, as student teaching is teaching me more about the actual job, while college taught me specifically one aspect of the job; the music.
Excellent	Full-time	Male	The instructors have been excellent throughout my time here so I wouldn't change them very much. The one change would be offering students more help with their fafsa (federal student aid) and really giving students everything they need to complete the application.
Excellent	Full-time	Male	One thing that should change is the disconnect between student and professor. I think that a good teacher is a friend, and that the more we are facilitated by a mentor the more exponentially we can grow. One thing that shouldn't change is the freedom allowed to students to create and make anything they please here. I've been a part of a large group of students who created our experience here using the opportunities granted from the people around me.
Excellent	Full-time	Male	I would improve the quality of new professors coming into the Department of Mathematics, but I wouldn't change the head of the Actuarial Department
Excellent	Full-time	Male	most of my college of business professors have been pretty awful so I would look into those evaluations harder.
			Have classes that focus on photoshop and graphic design
Excellent	Full-time	Male	Lowering tuition would improve it, especially fees and parking. Do not change the programs in COB.
Excellent	Full-time	Male	nothing cause i love it here
Excellent	Full-time	Male	More tutoring available for all students. Don't change the staff they are great.
Excellent	Full-time	Male	More Opportunities for scholarship through the school for achievements at the school (not just high school). Don't remove the printing allowance
Excellent	Full-time	Male	Class sizes are perfect, don't change
			Class timings are probably as "normal" as they are going to get, but offering more classes at different times could be better.
Excellent	Not full-time	Female	I would most likely improve how some professors look down on the commuter students. For example, when commuter students cannot make it due to snow or other weather issues, there should be a way for students to video chat into the class so they do not get marked absent for something that is completely out of their control. As a commuter student, weather in the spring semester gets in the way sometimes and I feel like the weather has negatively impacted my experience at this institution. I strongly think that professors should have this as an option. I believe the one thing that should not be changed is pride the university takes in its students. I am definitely proud that I am attending this institution.
Excellent	Not full-time	Female	1. better way to register for classes
			2. do not change the culture of ISU
Excellent	Not full-time	Female	More awareness for activities and events at campus would be beneficial. I would not change the amazing professors I have had in the communications department.
Excellent	Not full-time	Male	Just continue to make everyone from different backgrounds feel welcome and safe at the university but don't take away from what the university is already doing awesome at which is providing a space for students to start or change their career, take their success in their own hands and build a better world around them and for themselves as well.
Good	Full-time	Female	One thing that can be changed is the amount of opportunities that the school offers to receive financial aid, work for tuition opportunities, etc. ISU is a great place I wish o could stay forever!



Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 211 seniors responded to the following:

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	Not use diversity for promotion and include the diverse groups
Good	Full-time	Female	Please add a multicultural center in which students can interact with other cultures.
			Do not change the freedom of arts classes -- we do not analyze statistics or take tests, most of our work is critical thinking.
Good	Full-time	Female	Increase exposure to different diverse groups by having events that cater to all student populations not segregated into different grouped events
Good	Full-time	Female	less memorizing in courses
Good	Full-time	Female	I think more qualified math teachers for elementary education courses would have been most helpful. I like the overall structure of the elementary education program and don't think it should be changed.
Good	Full-time	Female	Have more classes emphasize civic engagement and service-learning.
Good	Full-time	Female	One improvement would be easier navigation of campus groups to get involved with, there are so many it is overwhelming. One thing that should not be changed is the health promotion and wellness division
Good	Full-time	Female	There is a lack of political diversity on campus, so I would change that. I would not change the comfortable environment that exists in many of my classes - the professors are highly educated and intelligent, but none of them ever let it get to their heads, at least in my experience. Because of this, I am not afraid to approach any of them when I need help.
Good	Full-time	Female	Better communication between students and administration
Good	Full-time	Female	One change to improve could be hiring more diverse staff and faculty. One thing that shouldn't change is programs like TriO
Good	Full-time	Female	Everyone needs a sincere welcome, especially transfer students.
Good	Full-time	Female	One thing I would change is make it where there are more events that are not run by a fraternity or sorority. I would not change the professors, they are amazing.
Good	Full-time	Female	The progression of educational experiences for education students shouldn't be changed.
			Professors should be more knowledgeable about disabilities and how they affect students. They should be more sympathetic and willing to work with these students
Good	Full-time	Female	Have teachers actually look at the surveys. I feel like they do not care. Do not take the surveys away
Good	Full-time	Female	I wish books were included with tuition.
Good	Full-time	Female	Have more resources for first generation colleges students during preview or tours.
Good	Full-time	Female	One thing that I feel could be changed were more locations on campus for students to work on homework and projects and socialize with other students. Outside of the library, I feel there are few spots to study. One thing I would not change is our quad. It is a beautiful area and a good place for students to spend time in nature/relax.
Good	Full-time	Female	If I were to change one thing, the university stresses the importance of mental health, yet does not employ enough therapists for the students to talk to. I had to wait a month to hear back from a counselor and even then their schedules were very busy. Its hard to believe an institution cares so much about mental health when they do so little to fix a major issue.
			I think that should not be changed is the HDFs major, each professor brings so much expertise and experience to the classroom, they care and worry about all their students and want to see them achieve, they have checked in with me when I missed class, they wanted everyone to do well and made my time at ISU all the more better
Good	Full-time	Female	Community
Good	Full-time	Female	I think that there should be more talk about how to interact in a work environment with a diverse group of people. We should be more challenged to look at things from a different perspective. A thing I wouldn't change is PRIDE. They do incredible things and honestly should get more funding

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	I am very grateful for the professors I have had within the College of Education because they were truly dedicated to their topics of study. They take learning into a firsthand account for their students and make sure we are understanding as opposed to plowing through information to get done with their syllabus.
			I would change the advisors for freshman/first years though. My freshman advisor told me to take incorrect courses for my summer semester, therefore making me waste money on a non-required class (rocks and minerals vs geography and weather). This was a big waste of time and money and has messed up my entire plan of action for my time at ISU. Either have these advisors receive more training or change who is allowed to become a first years advisor.
Good	Full-time	Female	I think it should be required for every student to take a diversity and inclusion course as a GenEd requirement.
Good	Full-time	Female	One thing that should be changed is providing assistance for child care for students at this school because of that fact that being a parent, especially to an infant and toddler is hard for some students to maintain while at school and some people can't afford day care. So if we are paying tuition I feel it's right to provide daycare. One thing that should not be changed is the amount of communication that professors encourage outside of the classroom.
Good	Full-time	Female	More spaces available for online classes, especially for students who commute near an hour away.
			More leeway to let students participate in the major THEY WANT. Not the major that their gpa will allow them to participate in.
Good	Full-time	Female	Less classes taught by TAs or GAs would improve the experience. Other than that, I would not change the quality of my education.
Good	Full-time	Female	I can't think of anything that would need to be changed. For English majors, perhaps offer more classes during the Spring semesters.
Good	Full-time	Female	Hire more BIPOC tenure-track faculty & give them the resources necessary to decolonize this institution, instead of assuming that just hiring them will grant them that leverage.
			I can't really think of any one thing that shouldn't be changed – there's room for improvement with anything and everything.
Good	Full-time	Female	Change- More reviews for tenured professors
			Do not change- Diversity advocacy, although it needs to improve
Good	Full-time	Female	One thing that can be changed is to have better desks and one thing that should not be changed is the time range for lectures on campus.
Good	Full-time	Female	I think learning about diversity more would be great. I like many of the clubs on campus I think they are great.
Good	Full-time	Female	One change that would improve the educational experience is incorporating more real-world learning into classes via projects or assignments that have students practice skills they are likely to utilize in the workforce/ in their future career. One thing that should not be changed is the variation in class structure, which encourages students to develop a variety of learning styles and transferrable skills.
Good	Full-time	Female	We SHOULD give more importance to mental health issues that many students face, which include chronic stress, depression, and anxiety. Many students, including myself, have a hard time focusing on academic performance because of mental health. Student Counseling Services (SCS) is severely understaffed (it takes a long time to get an appointment with a professional). Additionally, a wellness course that I believed many students were looking forward too was removed.
			We should NOT change the General Education requirements for obtaining a degree. I value the Gen Ed courses that I took outside of my major (Biochemistry), as I gained valuable perspective and information on a variety of topics.
Good	Full-time	Female	I like ISU the way it is, if I had different backgrounds I may think differently but I fit in well here and I like this
Good	Full-time	Female	I don't know. More free activities to involve students.
Good	Full-time	Female	Change- more emphasis on mental health
			Not changed- professors being available

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	<p>One change could be more flexibility in class schedules and offering more online classes. As a student who has to financially support myself, it is some times hard to find classes that fit with my work schedule. I am graduating a semester late because of the lack of classes offered for my major/minor, as well as classes that are offered conflicting with my schedule. It would be more convenient to have more online classes.</p> <p>I do appreciate the emphasis on cultural education as I have not had many opportunities to learn about this in the past. Especially through an Honors Seminar focused on diversity, I had the opportunity to engage in conversations about this topic.</p>
Good	Full-time	Female	One thing that should be changed is having classes that are more observing than lectures. One thing that shouldn't change are the hours of some of the classes
Good	Full-time	Female	One thing that would improve educational experience would be looking into classes that have a high student failure rate and looking into what the professors are doing and how they are teaching because while professors may know the information, I feel like not every professor knows how to teach! One thing that should not be changed is the Trio program.
Good	Full-time	Female	One change would be having the professors actually listen to the students about what they want from the class. Treating them as adults and listening to them as humans rather than a captive audience. Some professors have very strict rules and assume that they cannot improve on anything. One thing that shouldn't be changed is the atmosphere in the English department. The English Lounge is a really interesting place because of how many different people actually spend time there.
Good	Full-time	Female	I would change the way that professors communicate with each other, because I feel if they talked more about how everyone teaches and brings project to life they would help each other in how to teach certain topics. I feel like classes should not always be written notes, but add more personal ideas to them. I would not change the resources Illinois State provides because I feel they are good with communicating with their students.
Good	Full-time	Female	I don't really know what could change to improve the educational experience. Everyone's experience is different depending on how much or little you are involved in the school.
Good	Full-time	Female	<p>One thing to change would be to increase the resources provided for mental health. Counselors are too few and the wait times are months long. People who need emergency services are denied because there is not enough staff to cater to such a large student population.</p> <p>One thing that should not change is the number of RSOs available on campus. There are so many groups available for students to choose from that allows them to find a community they enjoy being a part of.</p>
Good	Full-time	Female	N/a
Good	Full-time	Female	<p>Change- Diversity</p> <p>Not change- course work</p>
Good	Full-time	Female	The biggest change that should be made to increase my overall academic experience would be the on campus dorms. They need to be updated. The thing I would not change would be the size of the school, I feel like I have created great bonds with people and faculty.
Good	Full-time	Female	Adding and/or bringing back more diverse classes - specifically in the English and History departments - would greatly improve the educational experience at Illinois State University. One thing that should not be changed about Illinois State University is the facility updates, as it makes for current and comfortable spaces for students.
Good	Full-time	Female	I have not actually opened one textbook my entire time being here. Do not require them. Also have the pre-professional programs actually line up with the prerequisites for graduate schools
Good	Full-time	Female	I love the RSO's because they give students the opportunity to find themselves and get a break from the classroom. I think teachers need to be more versed in Reggienet I have so many that dont use it, and it makes grades and understanding where I stand so difficult
Good	Full-time	Female	smaller classrooms and less grade-focused achievement
			not changed: opportunities given for academic improvement in and outside classroom
Good	Full-time	Female	One change that would most improve the experience would be more academic incentives for doing well in a course and overall gpa. One thing that should not be changed is their their diverse course selection
Good	Full-time	Female	having a more consisten communication
Good	Full-time	Female	Cover more costs for student activities/resources based on the fees we pay in tuition. This would encourage more student to participate and put us on a more equal standing. They should not get rid of the Themed Living-Learning Communities in the dorms, as that is a great place for new students to meet like-minded people who have similar academic standards.

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Female	One change that would most improve this experience are improved fine arts facilities and more emphasis on professional expectations of professors. One thing that shouldn't change is the amount of support offered to students and the opportunities for success.
Good	Full-time	Female	The change I would make would be actually addressing mental health with real resources such as available counseling and professors noticing risk signs, not dogs in the library. I wouldn't change their out campus outreach programs
Good	Full-time	Female	There is a lot of talk about diversity and trying to make campus a more welcoming place, but I don't feel as if the follow through is there. So actually having that discussion and opening up campus would be a good change. The willingness to talk about it the need for further improvement should not change
Good	Full-time	Female	Everything that the College of Business has to offer is very helpful and I would not change anything. Dorms and the way that student roommates are chosen should be given more thought especially if there is an issue that comes up.
Good	Full-time	Female	I think there should be more classes that focus on our future careers but still keep classes on cultures.
Good	Full-time	Male	I think one thing that would improve the educational experience at ISU is more focused education courses. The education courses I have taken here have often lacked a general topic or direction of instruction. They usually end up feeling like a random assortment of knowledge being thrown at us which makes it harder to remember and organize in notes. I feel that the things introduced in my TCH classes often are hardest for me to apply in my student teaching experience because of this. One thing I think should not be changed is the coursework of classes. With really only 1 or 2 exceptions, the classes I have taken have had appropriate amounts of work for the credit hours assigned to it.
Good	Full-time	Male	I believe having classes that are related to actual skills you can use in the work force. I have not taken a single class that has been beneficial to my line of work at all.
Good	Full-time	Male	Put more money into the bigger programs here at school. Love the sense of community here
Good	Full-time	Male	I believe there should be a more diverse presence on campus. Minorities feel silenced and intimidated. Not all and this is mostly socially outside of school. For instance, parties are segregated, either all white or mixed parties no in between. One thing that shouldn't change is the resources available on campus.
Good	Full-time	Male	Help international students get familiar with this institution soon.
Good	Full-time	Male	Last semester, there were protests by students of color that marched to the admissions building, calling them "Anti-black ISU." Illinois State University needs to own up for where they fall short and support the students of color on campus in ways that they need support. They should not guess what their students need. They should ask and do.
Good	Full-time	Male	I think Illinois State University does a great job in some of the aspects of the various RSOs and clubs that they have to offer. My biggest concern is in the classroom, where are these professors hired from? There is very little discussion and a whole lot of lecture. Please, not all students learn the same, look at different options.
Good	Full-time	Male	I wish there were less left-leaning political bias in my classes, particularly in my sociology and TCH classes.
Good	Full-time	Male	Some of the gen Ed's I took really helped open my mind to new ideas. Classes like philosophy and peace studies really helped shape my morals and values however boring they were
Good	Full-time	Male	Intersectional studies, campus diversity. Accessibility should not be changed
Good	Full-time	Male	More directly related academic requirements and do not change hybrid class offerings
Good	Full-time	Male	I think we need to take diversity more seriously at this institution. Although they say it is one of the pillars of the institution, I feel that there has been a lack of cultural awareness on-campus. We need to offer more programs and speakers that will enable all students to learn more about various cultures and backgrounds. Being a predominantly white institution in rural Illinois, we also need to be more inclusive for non-white students and offer spaces where they feel welcome and are free from hate.
			I am unsure of what shouldn't be changed. There is always room for improvement.
Good	Full-time	Male	Better organization in the course materials for my specific major, material was covered in multiple classes and redundant. The school could use more real world experience in the courses.
Good	Full-time	Male	Meh
Good	Full-time	Male	Let me use chalk at the gym. Discussion based classes are great.
Good	Full-time	Male	Students need to have access to more resources and equipment that would aid in their educational experiences. Additionally, there needs to be something done to help students handle and manage academic stress. The biggest redeeming quality of this institution is the quality of the teaching faculty.

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Enrollment	Sex	Response
Good	Full-time	Male	The best part about ISU is it is the cheapest option for students in Illinois to attend a four year university, the worst part about it is it's still far to expensive. Even worse than that is the University and it's faculty (outside of it's professors) will do anything in their power to milk more money out of their students. The police will hand out drinking and J-walking tickets regularly, there's no easy access to unpaid parking, RA will search your room to find just about anything they can fine you for ect. Faculty advisers don't care about your education and will purposely leave you in the dark about requirements for your major/minor to trick you into taking more meaningless classes, profiting the university and making it more likely that students wont achieve their degree in four years. A two year on campus living requirement is bullshit, the student housing at this university is disgusting and far too expensive. I paid far more living in watterson and cardinal my freshman and sophomore year than I paid living in the Lodge (one of the most expensive places to live off campus) in my junior and senior years. Living on campus simply just isnt worth it when you can get a much cleaner, larger, and luxurious apartment for way less than ISU will charge you. It's sickening to me that a public university would do all of these things to it's paying customers. The cost of living and classes at ISU
Good	Full-time	Male	I wish my voice was heard more by the department heads. I feel a lot of times it doesn't matter if I am having issues. ISU is not very flexible.  I would not change the Professional Development Schools program I am currently in. This is giving me a huge edge on other student teachers because I am practically student teaching for an entire year.
Good	Full-time	Male	The needed change is to have more applicable and relevant topics being discussed in classes. The one thing that should not change is the fact that most teachers are finally starting to all use ReggieNet. Please do not change systems. It ain't perfect, but as long as every teacher uses it, and it works 9 times out of 10, it is a useful tool.
Good	Full-time	Male	Opportunity for scholarships towards internships  Teachers in the KNR department.
Good	Not full-time	Female	I feel as though more hands on experience, as well as more interactive classes would be more beneficial than the majority of lectures we sit through on campus. I wouldn't change many class sizes, as I feel that allows the students to connect better with most professors.
Good	Not full-time	Female	Reduce tuition prices or improve facilities with classrooms, some are really bad.  Keep providing support for students' mental health via counselors.
Good	Not full-time	Female	More course options available for tutoring
Good	Not full-time	Female	Most inclusion of LGBGQ+ community it is not talked about much in the classroom and teachers become very uncomfortable when brought up.  All the early childhood education teachers are amazing and should all stay where they are.
Good	Not full-time	Female	Kinder People who are willing to go out of their way and make friends
Fair	Full-time	Female	I would change that there more school hosted events  I would not change the available service for help such as career center , tutoring center etc
Fair	Full-time	Female	more representation
Fair	Full-time	Female	N/a
Fair	Full-time	Female	One thing that could change is a rule against cell phones in class. One thing that should not change would be the location

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Response to <i>evalexp</i>	Enrollment	Sex	Response
Fair	Full-time	Female	The thing that would most improve the educational experience at this institution is a focus on genuine learning. Most courses focus on memorization and non-applicable information and do not encourage synthesis of ideas or interdisciplinary thinking. I feel that most courses I have taken at ISU are not of value to me because they were not taught in a way the emphasized deep learning. Furthermore, many policies and procedures at this institution and its courses are discriminatory towards underrepresented students, disabled students, and students of non-traditional backgrounds. The best thing ISU could do is to act on their motto "Gladly we Learn and Teach" by taking the time to learn from their students about where we are going wrong as an institution, reflecting on that information and making genuine efforts to improve the experience and culture for students of all backgrounds and make sure you are teaching us, all of us in an equitable and accessible way, to be informed, well rounded, respectful citizens, rather than robots who have learned how to work within the biased system to pass courses and earn our degree.
			The main reason I have stayed at ISU is the sense of community that exists among many students and faculty, so that should be maintained and protected as much as possible.
Fair	Full-time	Female	Something to change would be how the school handles student counseling. At one point I was openly suicidal and they had to send me away because I had reached my limit of therapy appointments (20). I don't blame the counselors because they were doing their best to help me inside what they were contractually allowed to do. The university does a horrible job of managing mental health. Had I gotten the help that I needed, when I needed it, I would be graduated already. The university needs to put more resources into SHS because mental health is at a decline in people my age. And this doesn't mean therapy dogs in the library. It's appreciated, but doesn't do a whole lot. I know multiple people who got turned away because the counselors were booked for over a month. More counselors and access to help without a limit is desperately needed.
Fair	Full-time	Female	diversity needs to be changed
Fair	Full-time	Female	Actually listening to student issues and doing something about it, and not playing favorites. Can't think of anything that should never change.
Fair	Full-time	Female	do a better job of promoting on campus events. The emails don't show up correctly. there are always a bunch of blank boxes and scattered words. Not visually appealing
Fair	Full-time	Male	One thing to be changed is to have professors bring up whats going on around campus more
			One thing to not change is having all the clubs and groups talk to people on the quad
Fair	Full-time	Male	less politics. Teachers pushing communist and globalist agenda.
Fair	Full-time	Male	Changed: Start taking more interest in students who are working 25+ hours a week outside of campus in order to pay for tuition and to make ends meet. I understand giving full rides to students for sports and other extra curricular activities and the importance of having diversity in the University (and ISU isn't a charity). But, ISU (like other colleges) needs to be taking care of the people to who give up and work every weekend, have to study late at night every night in the library due to the long commute, to where if you don't pack two meals a day, you are stuck purchasing food that is overpriced and franchised, where every morning you are stuck with anxiety of having to fight for a parking spot, when the entire level of parking behind
			Unchanged:
Fair	Full-time	Male	More encouragement of student-professor interaction. Don't change the food at Waterson.
Fair	Full-time	Male	Offer advanced Excel course for Finance Majors instead of requiring management courses.
Fair	Full-time	Male	The walk to class is close
Fair	Full-time	Male	The world is too soft. I would change that people are too soft. I would not change the people that arent soft.
Fair	Not full-time	Female	Something that shouldn't be changed is the therapy dogs and free donuts during finals week. A change for the better would be professors that have students who do poorly in their class while doing fine in comparable classes receive free professional development for teaching quality. I have had professors who are absolutely masters at their subject area but formatted lectures in a nonlogical way or worded their test answers funny and that negativity impacted students.
Fair	Not full-time	Female	Be more flexible in class schedules and times and offer more online classes to accommodate commuter and non-traditional students.
Fair	Not full-time	Female	If we could focus on actually learning material and not about what we all "feel" and "think" it would be beneficial and worth the cost that we are paying. The department I'm in has a lot of caring, kind people on staff.
Poor	Full-time	Female	It is incredibly difficult for transfer students to become part of the campus culture, myself and most other transfer students have very few friends on campus and have no idea how to get involved

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Poor	Full-time	Female	Being an equal environment
Poor	Full-time	Female	Better instructors
Poor	Full-time	Male	<p>One change: this school, or at the very least my department, is the most guilty when it comes to discrimination. They constantly preach about being fair and just but when you say otherwise, you are threaten or punished. Myself and others must walk on eggshells out of fear of being humiliated for our beliefs or punished for speaking out. One change: practice what you preach.</p> <p>Something to stay the same: there a very select group of teachers who do not do what I stated above, although there's not many. While there's a lot I would like to see changed, I do appreciate the care the advisors show for students when given the task "please help me."</p>
Poor	Full-time	Male	Professor's with actual real-world-experience to teach the classes. I'm tired of learning material from young professor's straight out of their PhD program. They are intelligent individuals, but the real-world information is just as important as the conceptual topics. The thing that should not be changed is how the university is expanding itself. It's good to see that they are continuing to grow, but it's also disappointing that it started when college tuition began to soar.
Poor	Full-time	Male	More diversity of people and cultures and race. Feels like middle class white person city
Poor	Not full-time	Male	Change = better advisors who understand what the majors/classes are about and what you will learning in them and talk more about your schedule and what class less you should be taking
			Not change = class formats ie. Pearson regguenet, classes that work with a book that also connects to a website
	Full-time	Male	I more flexible grading policy would help alot.
			Their is a ton of services, events, and resources that are great to have and that should not change