Illinois State University

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Student Success

University Assessment Services

2020

University Assessment Services, National Survey of Student Engagement: Engagement Indicators, 2020

Illinois State University

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Illinois State University



About This Report

About Your Engagement Indicators Report

Engagement Indicators (EIs) provide a useful summary of the detailed information contained in your students' NSSE responses. By combining responses to related NSSE questions, each EI offers valuable information about a distinct aspect of student engagement. Ten indicators, based on three to eight survey questions each (a total of 47 survey questions), are organized into four broad themes as shown at right.

Theme	Engagement Indicator
	Higher-Order Learning
Academic Challenge	Reflective & Integrative Learning
	Learning Strategies
	Quantitative Reasoning
Lograing with Boors	Collaborative Learning
Learning with Peers	Discussions with Diverse Others
Experiences with Faculty	Student-Faculty Interaction
Experiences with rucuity	Effective Teaching Practices
Camana Faninana ant	Quality of Interactions
Campus Environment	Supportive Environment

Report Sections

Overview (p. 3)

Displays how average EI scores for your students compare with those of students at your comparison group institutions.

Theme Reports (pp. 4-13)

Detailed views of EI scores within the four themes for your students and those at comparison group institutions. Three views offer varied insights into your EI scores:

Mean Comparisons

Straightforward comparisons of average scores between your students and those at comparison group institutions, with tests of significance and effect sizes (see below).

Score Distributions

Box-and-whisker charts show the variation in scores within your institution and comparison groups.

Performance on Indicator Items

Responses to each item in a given EI are summarized for your institution and comparison groups.

Comparisons with High-Performing Institutions (p. 15) Comparisons of your students' average scores on each EI with those of students at institutions whose average scores were in the top 50% and top 10% of 2019 and 2020 participating institutions.

Detailed Statistics (pp. 16-19)

Detailed information about EI score means, distributions, and tests of statistical significance.

Interpreting Comparisons

Mean comparisons report both statistical significance and effect size. Effect size indicates the practical importance of an observed difference. For EI comparisons, NSSE research has concluded that an effect size of about .1 may be considered small, .3 medium, and .5 large (Rocconi & Gonyea, 2018). Comparisons with an effect size of at least .3 in magnitude (before rounding) are highlighted in the Overview (p. 3).

Els vary more among students within an institution than between institutions, like many experiences and outcomes in higher education. As a result, focusing attention on average scores alone amounts to examining the tip of the iceberg. It's equally important to understand how student engagement varies within your institution. Score distributions indicate how El scores vary among your students and those in your comparison groups. The Report Builder and your Major Field Report (both to be released in the fall) offer valuable perspectives on internal variation and help you investigate your students' engagement in depth.

How Engagement Indicators are Computed

Each EI is scored on a 60-point scale. To produce an indicator score, the response set for each item is converted to a 60-point scale (e.g., Never = 0; Sometimes = 20; Often = 40; Very often = 60), and the rescaled items are averaged. Thus a score of zero means a student responded at the bottom of the scale for every item in the EI, while a score of 60 indicates responses at the top of the scale on every item.

For more information on EIs and their psychometric properties, refer to the NSSE website: nsse.indiana.edu

Rocconi, L.M., & Gonyea, R.M. (2018). Contextualizing effect sizes in the National Survey of Student Engagement: An empirical analysis. *Research & Practice in Assessment,* 13 (Summer/Fall), pp. 22-38.



Overview Illinois State University

Engagement Indicators: Overview

Engagement Indicators are summary measures based on sets of NSSE questions examining key dimensions of student engagement. The ten indicators are organized within four broad themes: Academic Challenge, Learning with Peers, Experiences with Faculty, and Campus Environment. The tables below compare average scores for your students with those in your comparison groups.

Use the following key:

- **Your students' average** was significantly higher (p < .05) with an effect size at least .3 in magnitude.
- \triangle Your students' average was significantly higher (p < .05) with an effect size less than .3 in magnitude.
- -- No significant difference.
- ∇ Your students' average was significantly lower (p < .05) with an effect size less than .3 in magnitude.
- **Your students' average** was significantly lower (p < .05) with an effect size at least .3 in magnitude.

First-Year Stud	ents	Your first-year students compared with	Your first-year students compared with	Your first-year students compared with
Theme Engagement Indicator		Great Lakes Public	Carnegie Class	All NSSE
	Higher-Order Learning			
Academic	Reflective & Integrative Learning			
Challenge	Learning Strategies			
	Quantitative Reasoning			
Learning with	Collaborative Learning			
Peers	Discussions with Diverse Others			
Experiences	Student-Faculty Interaction			
with Faculty	Effective Teaching Practices			
Campus	Quality of Interactions		Δ	
Environment	Supportive Environment			

eniors		Your seniors compared with	Your seniors compared with	Your seniors compared with
Theme	Engagement Indicator	Great Lakes Public	Carnegie Class	All NSSE
	Higher-Order Learning	Δ		
Academic	Reflective & Integrative Learning			
Challenge	Learning Strategies	Δ		
	Quantitative Reasoning			
Learning with	Collaborative Learning	Δ	Δ	Δ
Peers	Discussions with Diverse Others			
Experiences	Student-Faculty Interaction			Δ
with Faculty	Effective Teaching Practices	Δ	Δ	Δ
Campus	Quality of Interactions	Δ	Δ	Δ
Environment	Supportive Environment	Δ	Δ	



Academic Challenge Illinois State University

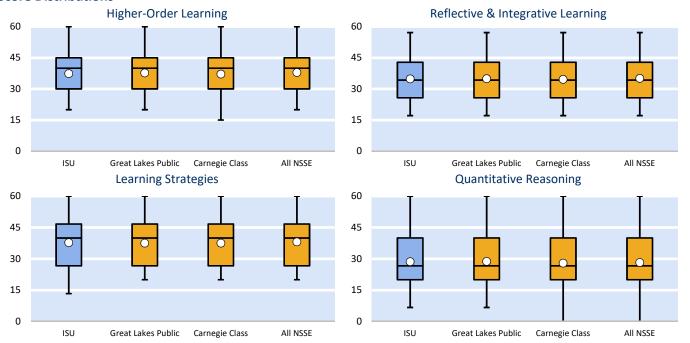
Academic Challenge: First-year students

Challenging intellectual and creative work is central to student learning and collegiate quality. Colleges and universities promote student learning by challenging and supporting them to engage in various forms of deep learning. Four Engagement Indicators are part of this theme: *Higher-Order Learning, Reflective & Integrative Learning, Learning Strategies*, and *Quantitative Reasoning*. Below and on the next page are three views of your results alongside those of your comparison groups.

Mean Comparisons			Your	first-year studeı	nts compared v	vith	
	ISU	Great L	akes Public	Carne	gie Class	All	NSSE
			Effect		Effect		Effect
Engagement Indicator	Mean	Mean	size	Mean	size	Mean	size
Higher-Order Learning	37.4	37.7	02	37.1	.02	38.0	04
Reflective & Integrative Learning	34.9	35.0	01	34.6	.02	35.1	02
Learning Strategies	37.7	37.5	.01	37.5	.02	38.1	03
Quantitative Reasoning	28.6	28.7	01	28.0	.05	28.2	.03

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .001 (2-tailed).

Score Distributions



Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.



Academic Challenge Illinois State University

Academic Challenge: First-year students (continued)

Performance on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

	•	Percentage point	difference ^a between you	r FY students and
High an Onder Lagaring		Great Lakes		
Higher-Order Learning	ISU	Public	Carnegie Class	All NSSE
Percentage responding "Very much" or "Quite a bit" about how much coursework emphasized	%		_	_
4b. Applying facts, theories, or methods to practical problems or new situations	74	+1	+5	+3
4c. Analyzing an idea, experience, or line of reasoning in depth by examining its parts	70	+1	+3	+1
4d. Evaluating a point of view, decision, or information source	69	+2	+2	-0
4e. Forming a new idea or understanding from various pieces of information	64	-4	-3	-5
Reflective & Integrative Learning				
Percentage of students who responded that they "Very often" or "Often"				
2a. Combined ideas from different courses when completing assignments	49	-3	-2	-2
2b. Connected your learning to societal problems or issues	48	-3	-1	-3
2c. Included diverse perspectives (political, religious, racial/ethnic, gender, etc.) in course discussions or assignments	51	+1	+2	ļ -o
2d. Examined the strengths and weaknesses of your own views on a topic or issue	65	+3	+3	+2
2e. Tried to better understand someone else's views by imagining how an issue looks from his or her perspective	72	+2	+2	+1
2f. Learned something that changed the way you understand an issue or concept	64	-2	-1	-2
2g. Connected ideas from your courses to your prior experiences and knowledge	76	-2	+0	-1
Learning Strategies				
Percentage of students who responded that they "Very often" or "Often"				
9a. Identified key information from reading assignments	78	+5	+6	+3
9b. Reviewed your notes after class	65	+2	+1	ļ -o
9c. Summarized what you learned in class or from course materials	63	+1	+1	-0
Quantitative Reasoning				
Percentage of students who responded that they "Very often" or "Often"				
6a. Reached conclusions based on your own analysis of numerical information (numbers, graphs, statistics, etc.)	53	-2	+0	+0
6b. Used numerical information to examine a real-world problem or issue (unemployment, climate change, public health, etc.)	45	+5	+6	+5
6c. Evaluated what others have concluded from numerical information	39	-2	-0	-1

a. Percentage point difference = Institution percentage—Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.



Academic Challenge Illinois State University

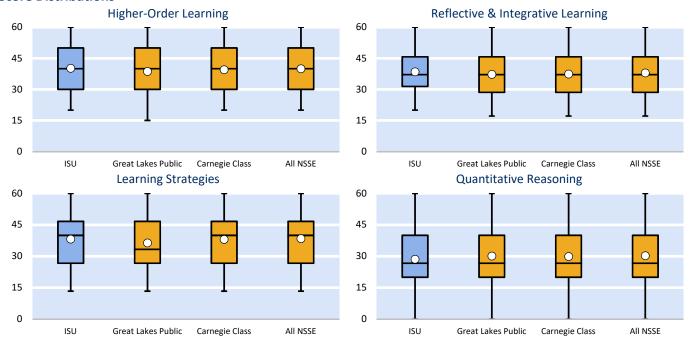
Academic Challenge: Seniors

Challenging intellectual and creative work is central to student learning and collegiate quality. Colleges and universities promote student learning by challenging and supporting them to engage in various forms of deep learning. Four Engagement Indicators are part of this theme: *Higher-Order Learning, Reflective & Integrative Learning, Learning Strategies*, and *Quantitative Reasoning*. Below and on the next page are three views of your results alongside those of your comparison groups.

lean Comparisons				Your seniors co	mpared with		
	ISU	Great La	kes Public	Carne	gie Class	All	NSSE
			Effect		Effect		Effect
Engagement Indicator	Mean	Mean	size	Mean	size	Mean	size
Higher-Order Learning	40.2	38.7 *	.11	39.5	.05	40.0	.02
Reflective & Integrative Learning	38.5	37.2	.10	37.5	.08	38.0	.04
Learning Strategies	38.2	36.4 *	.13	38.0	.01	38.4	02
Quantitative Reasoning	28.6	30.1	09	29.8	08	30.2	10

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .001 (2-tailed).

Score Distributions



Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.



Academic Challenge Illinois State University

Academic Challenge: Seniors (continued)

Performance on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

	1	Percentage poi	nt difference ^a between y	our seniors and
Higher-Order Learning	ISU	Great Lakes Public	Carnegie Class	All NSSE
Percentage responding "Very much" or "Quite a bit" about how much coursework emphasized	%			
4b. Applying facts, theories, or methods to practical problems or new situations	78	+1	+1	+0
4c. Analyzing an idea, experience, or line of reasoning in depth by examining its parts	75	+2	+1	-0
4d. Evaluating a point of view, decision, or information source	71	+6	+2	+1
4e. Forming a new idea or understanding from various pieces of information	72	+4	+1	+0
Reflective & Integrative Learning				
Percentage of students who responded that they "Very often" or "Often"				
2a. Combined ideas from different courses when completing assignments	77	+8	+8	+8
2b. Connected your learning to societal problems or issues	63	+5	+4	+3
Included diverse perspectives (political, religious, racial/ethnic, gender, etc.) in course discussions or assignments	54	+4	+5	+2
2d. Examined the strengths and weaknesses of your own views on a topic or issue	67	+3	+3	+1
2e. Tried to better understand someone else's views by imagining how an issue looks from his or her perspective	74	+3	+3	+1
2f. Learned something that changed the way you understand an issue or concept	73	+2	+2	+1
2g. Connected ideas from your courses to your prior experiences and knowledge	86	+4	+4	+3
Learning Strategies				
Percentage of students who responded that they "Very often" or "Often"				
9a. Identified key information from reading assignments	79	+6	+4	+2
9b. Reviewed your notes after class	59	+3	-3	-3
9c. Summarized what you learned in class or from course materials	66	+7	+3	+2
Quantitative Reasoning				
Percentage of students who responded that they "Very often" or "Often"				
6a. Reached conclusions based on your own analysis of numerical information (numbers, graphs, statistics, etc.)	53	-3	-3	-3
6b. Used numerical information to examine a real-world problem or issue (unemployment, climate change, public health, etc.)	40	-4	-4	-5
6c. Evaluated what others have concluded from numerical information	42	-4	-2	-4

a. Percentage point difference = Institution percentage - Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.



Learning with Peers Illinois State University

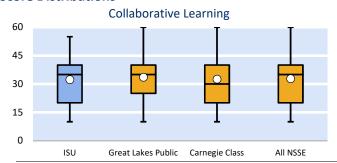
Learning with Peers: First-year students

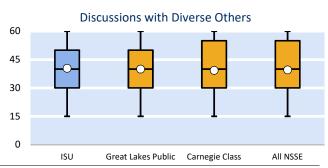
Collaborating with others in mastering difficult material and developing interpersonal and social competence prepare students to deal with complex, unscripted problems they will encounter during and after college. Two Engagement Indicators make up this theme: *Collaborative Learning* and *Discussions with Diverse Others*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons			Your	first-year stude	nts compared v	with	
	ISU	Great Lakes Public		Carnegie Class		All	NSSE
			Effect		Effect		Effect
Engagement Indicator	Mean	Mean	size	Mean	size	Mean	size
Collaborative Learning	32.2	33.6	09	32.5	02	32.8	04
Discussions with Diverse Others	40.4	40.0	.03	39.3	.07	39.6	.05

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .001 (2-tailed).

Score Distributions





Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Performance on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

		Percentage point	difference ^a between you	r FY students and
		Great Lakes		
Collaborative Learning	ISU	Public	Carnegie Class	All NSSE
Percentage of students who responded that they "Very often" or "Often"	%			
1e. Asked another student to help you understand course material	52	-4	-1	-2
1f. Explained course material to one or more students	64	+2	+6	+5
1g. Prepared for exams by discussing or working through course material with other students	51	-1	+1	-0
1h. Worked with other students on course projects or assignments	50	-6	-4	-6
Discussions with Diverse Others				
Percentage of students who responded that they "Very often" or "Often" had discussions with				
8a. People of a race or ethnicity other than your own	79	+8	+10	+8
8b. People from an economic background other than your own	77	+4	+6	+5
8c. People with religious beliefs other than your own	71	+2	+4	+4
8d. People with political views other than your own	66	+0	+1	+2

a. Percentage point difference = Institution percentage—Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.



Learning with Peers Illinois State University

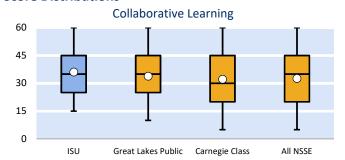
Learning with Peers: Seniors

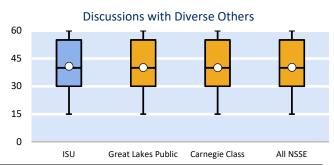
Collaborating with others in mastering difficult material and developing interpersonal and social competence prepare students to deal with complex, unscripted problems they will encounter during and after college. Two Engagement Indicators make up this theme: *Collaborative Learning* and *Discussions with Diverse Others*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons				Your seniors com	pared with		
	ISU			Carnegie Class		All N	
			Effect		Effect		Effect
Engagement Indicator	Mean	Mean	size	Mean	size	Mean	size
Collaborative Learning	36.1	33.9 **	.15	32.2 ***	.25	32.6 ***	.23
Discussions with Diverse Others	40.8	40.1	.05	40.0	.05	40.2	.04

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .001 (2-tailed).

Score Distributions





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		Percentage po	int difference ^a between y	our seniors and
		Great Lakes		
Collaborative Learning	ISU	Public	Carnegie Class	All NSSE
Percentage of students who responded that they "Very often" or "Often"	%			
1e. Asked another student to help you understand course material	52	+4	+8	+7
1f. Explained course material to one or more students	68	+6	+10	+10
1g. Prepared for exams by discussing or working through course material with other students	56	+7	+9	+7
1h. Worked with other students on course projects or assignments	72	+5	+9	+8
Discussions with Diverse Others				
Percentage of students who responded that they "Very often" or "Often" had discussions with				_
8a. People of a race or ethnicity other than your own	71	+1	+1	F -0
8b. People from an economic background other than your own	74	+1	+1	+0
8c. People with religious beliefs other than your own	70	+1	+2	+2
8d. People with political views other than your own	66	+2	+0	+1

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Experiences with Faculty Illinois State University

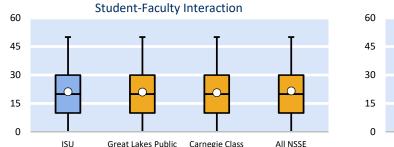
Experiences with Faculty: First-year students

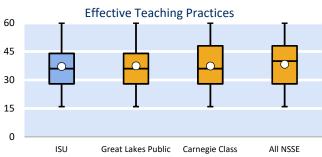
Students learn firsthand how experts think about and solve problems by interacting with faculty members inside and outside of instructional settings. As a result, faculty become role models, mentors, and guides for lifelong learning. In addition, effective teaching requires that faculty deliver course material and provide feedback in student-centered ways. Two Engagement Indicators investigate this theme: *Student-Faculty Interaction* and *Effective Teaching Practices*. Below are three views of your results alongside those of your comparison groups.

lean Comparisons			Your	first-year stude	nts compared v	vith	
	ISU	Great Lakes Public		Carnegie Class		All NSSE	
			Effect		Effect		Effect
Engagement Indicator	Mean	Mean	size	Mean	size	Mean	size
Student-Faculty Interaction	21.2	21.0	.01	20.7	.04	21.6	03
Effective Teaching Practices	37.1	37.5	03	37.3	02	38.3	09

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .01 (2-tailed).

Score Distributions





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Performance on Indicator Items

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		Percentage	point difference ^a	between yo	our FY students and
		Great Lak	es		
Student-Faculty Interaction	ISU	Public	Carneg	ie Class	All NSSE
Percentage of students who responded that they "Very often" or "Often"	%				
3a. Talked about career plans with a faculty member	39	+1	+2)	+1
3b. Worked w/faculty on activities other than coursework (committees, student groups, etc.)	21	+0	+1)	-1
3c. Discussed course topics, ideas, or concepts with a faculty member outside of class	23	-	1	-1	-3
3d. Discussed your academic performance with a faculty member	26	- (1	-2	-4
Effective Teaching Practices					
Percentage responding "Very much" or "Quite a bit" about how much instructors have					
5a. Clearly explained course goals and requirements	81	+5	+6		+5
5b. Taught course sessions in an organized way	77	+3	+5		+3
5c. Used examples or illustrations to explain difficult points	78	+3	+5	1	+4
5d. Provided feedback on a draft or work in progress	55	-	4	-5	-8
5e. Provided prompt and detailed feedback on tests or completed assignments	51	 -	4	-4	-8

a. Percentage point difference = Institution percentage—Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.



Experiences with Faculty Illinois State University

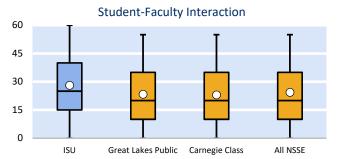
Experiences with Faculty: Seniors

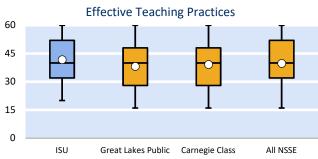
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Mean Comparisons			Your seniors compared with	
	ISU	Great Lakes Public Effect	Carnegie Class Effect	All NSSE Effect
Engagement Indicator	Mean	Mean size	Mean size	Mean size
Student-Faculty Interaction	28.0	23.3 *** .31	22.9 *** .32	24.3 *** .23
Effective Teaching Practices	41.6	38.1 *** .26	39.1 *** .18	39.7 ** .14

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .001 (2-tailed).

Score Distributions





Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Performance on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

		Percentage po	int difference ^a between y	our seniors and
		Great Lakes		
Student-Faculty Interaction	ISU	Public	Carnegie Class	All NSSE
Percentage of students who responded that they "Very often" or "Often"	%			
3a. Talked about career plans with a faculty member	55	+14	+14	+11
3b. Worked w/faculty on activities other than coursework (committees, student groups, etc.)	34	+7	+8	+6
3c. Discussed course topics, ideas, or concepts with a faculty member outside of class	43	+12	+13	+10
3d. Discussed your academic performance with a faculty member	39	+11	+8	+5
Effective Teaching Practices				
Percentage responding "Very much" or "Quite a bit" about how much instructors have				
5a. Clearly explained course goals and requirements	87	+9	+7	+6
5b. Taught course sessions in an organized way	83	+7	+7	+6
5c. Used examples or illustrations to explain difficult points	82	+5	+6	+5
5d. Provided feedback on a draft or work in progress	65	+10	+6	+3
5e. Provided prompt and detailed feedback on tests or completed assignments	72	+14	+11	+8

a. Percentage point difference = Institution percentage - Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.



Campus Environment Illinois State University

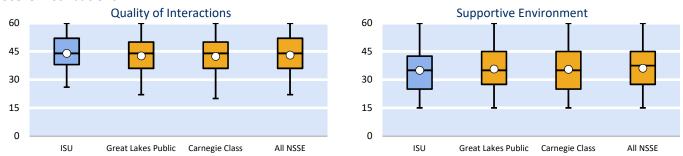
Campus Environment: First-year students

Students benefit and are more satisfied in supportive settings that cultivate positive relationships among students, faculty, and staff. Two Engagement Indicators investigate this theme: *Quality of Interactions* and *Supportive Environment*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons			Your	first-year studer	nts compared v	with	
	ISU	Great La	akes Public	Carne	gie Class	All	NSSE
			Effect		Effect		Effect
Engagement Indicator	Mean	Mean	size	Mean	size	Mean	size
Quality of Interactions	44.0	42.7	.12	42.4 *	.14	43.1	.08
Supportive Environment	35.0	35.7	05	35.5	04	36.1	08

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .001 (2-tailed).

Score Distributions



Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Performance on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

		Percentage point	difference ^a between you	r FY students and
		Great Lakes		
Quality of Interactions	ISU	Public	Carnegie Class	All NSSE
$Percentage\ rating\ their\ interactions\ a\ 6\ or\ 7\ (on\ a\ scale\ from\ 1="Poor"\ to\ 7="Excellent")\ with$	%			
13a. Students	51	-0	+1	-1
13b. Academic advisors	66	+13	+14	+13
13c. Faculty	54	+5	+6	+2
13d. Student services staff (career services, student activities, housing, etc.)	49	+4	+4	+1
13e. Other administrative staff and offices (registrar, financial aid, etc.)	44	+1	-0	-3
Supportive Environment		· ·		•
Percentage responding "Very much" or "Quite a bit" about how much the institution emphasized				
14b. Providing support to help students succeed academically	76	+2	+3	+1
14c. Using learning support services (tutoring services, writing center, etc.)	77	+1	+0	+0
14d. Encouraging contact among students from diff. backgrounds (soc., racial/eth., relig., etc.)	59	-2	-1	-2
14e. Providing opportunities to be involved socially	69	-3	-1	-2
14f. Providing support for your overall well-being (recreation, health care, counseling, etc.)	73	+4	+4	+4
14g. Helping you manage your non-academic responsibilities (work, family, etc.)	36	-2	-3	-5
14h. Attending campus activities and events (performing arts, athletic events, etc.)	67	+3	+4	+3
14i. Attending events that address important social, economic, or political issues	41	-4	-4	-7

a. Percentage point difference = Institution percentage - Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.



Campus Environment Illinois State University

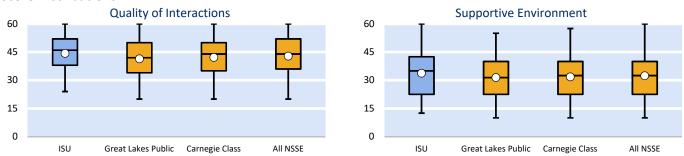
Campus Environment: Seniors

Students benefit and are more satisfied in supportive settings that cultivate positive relationships among students, faculty, and staff. Two Engagement Indicators investigate this theme: *Quality of Interactions* and *Supportive Environment*. Below are three views of your results alongside those of your comparison groups.

Mean Comparisons			Your seniors compared with	
	ISU	Great Lakes Public	Carnegie Class	All NSSE
		Effect	Effect	Effect
Engagement Indicator	Mean	Mean size	Mean size	Mean size
Quality of Interactions	44.3	41.5 *** .24	42.2 *** .17	42.9 * .12
Supportive Environment	33.8	31.5 ** .18	31.8 * .14	32.4 .10

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by pooled standard deviation; Symbols on the Overview page are based on effect size and p before rounding; *p < .05, **p < .01, ***p < .001 (2-tailed).

Score Distributions



Notes: Each box-and-whiskers chart plots the 5th (bottom of lower bar), 25th (bottom of box), 50th (middle line), 75th (top of box), and 95th (top of upper bar) percentile scores. The dot represents the mean score. Refer to Detailed Statistics for your institution's sample sizes.

Performance on Indicator Items

The table below displays how your students responded to each EI item, and the difference, in percentage points, between your students and those of your comparison group. Blue bars indicate how much higher your institution's percentage is from that of the comparison group. Dark red bars indicate how much lower your institution's percentage is from that of the comparison group.

		Percent	age point difference	^a between yo	ur seniors	and
Quality of Interactions		Great Lal Public		ia Class	A II .	NSSE
Quality of Interactions	ISU	Public	Carneg	ie Class	AIII	NOOE
Percentage rating their interactions a 6 or 7 (on a scale from 1="Poor" to 7="Excellent") with	%					
13a. Students	61	+5	+5		+3	
13b. Academic advisors	56	+8	+6		+3	
13c. Faculty	58	+7	+4	l	+1)
13d. Student services staff (career services, student activities, housing, etc.)	48	+8	+6		+4	
13e. Other administrative staff and offices (registrar, financial aid, etc.)	46	+8	+3	l	+2	•
Supportive Environment						
Percentage responding "Very much" or "Quite a bit" about how much the institution emphasized						
14b. Providing support to help students succeed academically	73	+6	+4	l	+3	
14c. Using learning support services (tutoring services, writing center, etc.)	60	l i	-2	-5		-6
14d. Encouraging contact among students from diff. backgrounds (soc., racial/eth., relig., etc.)	50	(-1	-3		-4
14e. Providing opportunities to be involved socially	70	+5	+6		+5	
14f. Providing support for your overall well-being (recreation, health care, counseling, etc.)	69	+11	+9		+9	
14g. Helping you manage your non-academic responsibilities (work, family, etc.)	35	+8	+5		+3	1
14h. Attending campus activities and events (performing arts, athletic events, etc.)	59	+4	+7		+6	
14i. Attending events that address important social, economic, or political issues	42	+3	+3		+1)

a. Percentage point difference = Institution percentage—Comparison group percentage. Because results are rounded to whole numbers, differences of less than 1 point may or may not display a bar. Small, but nonzero differences may be represented as +0 or -0.

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Comparisons with High-Performing Institutions Illinois State University

Comparisons with Top 50% and Top 10% Institutions

While NSSE's policy is not to rank institutions (see **go.iu.edu/NSSE-PnP**), the results below are designed to compare the engagement of your students with those attending two groups of institutions identified by NSSE a for their high average levels of student engagement:

- (a) institutions with average scores placing them in the top 50% of all 2019 and 2020 NSSE institutions, and
- (b) institutions with average scores placing them in the top 10% of all 2019 and 2020 NSSE institutions.

While the average scores for most institutions are below the mean for the top 50% or top 10%, your institution may show areas of distinction where your average student was as engaged as (or even more engaged than) the typical student at high-performing institutions. A check mark (\checkmark) signifies those comparisons where your average score was at least comparable to that of the high-performing group. However, the presence of a check mark does not necessarily mean that your institution was a member of that group.

It should be noted that most of the variability in student engagement is within, not between, institutions. Even "high-performing" institutions have students with engagement levels below the average for all institutions.

First-Year	Students		Your first-year studen	ts compared with	า	
		ISU	NSSE T	Гор 50%	NSSE T	op 10%
Theme	Engagement Indicator	Mean	Mean	Effect size ✓	Mean	Effect size ✓
	Higher-Order Learning	37.4	39.3 *	14	41.4 ***	31
Academic	Reflective and Integrative Learning	34.9	36.7 **	16	39.0 ***	35
Challenge	Learning Strategies	37.7	39.9 *	16	42.3 ***	33
	Quantitative Reasoning	28.6	29.4	05 ✓	31.4 **	18
Learning	Collaborative Learning	32.2	35.2 ***	21	37.4 ***	38
with Peers	Discussions with Diverse Others	40.4	41.5	07 ✓	43.6 ***	22
Experiences	Student-Faculty Interaction	21.2	24.5 ***	22	28.1 ***	45
with Faculty	Effective Teaching Practices	37.1	40.5 ***	26	42.3 ***	37
Campus	Quality of Interactions	44.0	45.2	10	47.2 ***	27
Environment	Supportive Environment	35.0	37.9 ***	22	40.0 ***	39
Seniors				Your seniors cor	npared with	
		ISU	NSSE T	Гор 50%	NSSE T	op 10%
Theme	Engagement Indicator	Mean	Mean	Effect size ✓	Mean	Effect size ✓
	Higher-Order Learning	40.2	41.7 *	11	43.2 ***	22
Academic	Reflective and Integrative Learning	38.5	39.8 *	11	41.8 ***	27
Challenge	Learning Strategies	38.2	40.7 **	17	42.7 ***	31
	Quantitative Reasoning	28.6	31.4 **	18	33.4 ***	30
Learning	Collaborative Learning	36.1	35.9	.01 🗸	38.5 **	17
with Peers	Discussions with Diverse Others	40.8	42.1	08 ✓	43.8 ***	19
Experiences	Student-Faculty Interaction	28.0	29.7	10	33.2 ***	33
with Faculty	Effective Teaching Practices	41.6	41.8	01 ✓	43.8 ***	16
Campus	Quality of Interactions	44.3	45.2	08 ✓	47.4 ***	26
Environment	Supportive Environment	33.8	34.6	06 ✓	36.8 ***	21

Notes: Results weighted by institution-reported sex and enrollment status (and institution size for comparison groups); Effect size: Mean difference divided by the pooled standard deviation; *p < .05, *p < .01, ***p < .001 (2-tailed).

a. Precision-weighted means (produced by Hierarchical Linear Modeling) were used to determine the top 50% and top 10% institutions for each Engagement Indicator from all NSSE 2019 and 2020 institutions, separately by class. Using this method, Engagement Indicator scores of institutions with relatively large standard errors were adjusted toward the mean of all students, while those with smaller standard errors received smaller corrections. As a result, schools with less stable data—even those with high average scores—may not be among the top scorers. NSSE does not publish the names of the top 50% and top 10% institutions because of our commitment not to release institutional results and our policy against ranking institutions.

b. Check marks are assigned to comparisons that are either significant and positive, or non-significant with an effect size > -.10.



Detailed Statistics^a **Illinois State University**

Detailed Statistics: First-Year Students

	Mea	n statisti	cs	Percentile ^d scores					Comparison results				
		a= h							Deg. of	Mean	a: f	Effect	
Academia Challenge	Mean	SD ^b	SE°	5th	25th	50th	75th	95th	freedom ^e	diff.	Sig. ^f	size ^g	
Academic Challenge Higher-Order Learning													
	27.4	12.6	70	20	30	40	45	<i>c</i> 0					
ISU (N = 256)	37.4	12.6	.79	20			45	60 60	6.006	2	741	021	
Great Lakes Public	37.7	12.7	.17	20	30	40	45		6,096	3	.741	021	
Carnegie Class	37.1	13.1	.15	15	30	40	45	60	7,737	.3	.717	.023	
All NSSE	38.0	13.1	.05	20	30	40	45	60	68,117	5	.515	041	
Top 50%	39.3	13.1	.07	20	30	40	50	60	40,163	-1.9	.022	144	
Top 10%	41.4	12.8	.15	20	35	40	50	60	7,903	-3.9	.000	308	
Reflective & Integrative Learnin	ıg												
ISU $(N = 278)$	34.9	11.9	.71	17	26	34	43	57					
Great Lakes Public	35.0	11.8	.15	17	26	34	43	57	6,608	1	.893	008	
Carnegie Class	34.6	11.9	.13	17	26	34	43	57	8,384	.2	.775	.017	
All NSSE	35.1	11.9	.04	17	26	34	43	57	73,705	3	.699	023	
Top 50%	36.7	11.8	.06	17	29	37	46	57	39,245	-1.8	.010	156	
Top 10%	39.0	11.7	.15	20	31	40	49	60	6,396	-4.1	.000	351	
Learning Strategies													
ISU (N = 237)	37.7	13.4	.87	13	27	40	47	60					
Great Lakes Public	37.5	13.7	.18	20	27	40	47	60	5,766	.2	.828	.014	
Carnegie Class	37.5	13.7	.16	20	27	40	47	60	7,314	.2	.805	.016	
All NSSE	38.1	13.7	.05	20	27	40	47	60	64,358	4	.642	030	
Top 50%	39.9	13.7	.07	20	33	40	53	60	34,061	-2.2	.014	160	
Top 10%	42.3	14.1	.16	20	33	40	53	60	7,688	-4.6	.000	327	
Quantitative Reasoning													
ISU $(N = 246)$	28.6	14.9	.95	7	20	27	40	60					
Great Lakes Public	28.7	14.9	.20	7	20	27	40	60	5,875	1	.923	006	
Carnegie Class	28.0	15.1	.18	0	20	27	40	60	7,450	.7	.476	.046	
All NSSE	28.2	15.3	.06	0	20	27	40	60	65,436	.4	.670	.027	
Top 50%	29.4	15.2	.07	7	20	27	40	60	43,991	8	.418	052	
Top 10%	31.4	15.3	.16	7	20	33	40	60	9,525	-2.7	.006	179	
Learning with Peers													
Collaborative Learning													
ISU $(N = 292)$	32.2	12.7	.75	10	20	35	40	55					
Great Lakes Public	33.6	14.1	.17	10	25	35	40	60	322	-1.3	.088	093	
Carnegie Class	32.5	14.1	.15	10	20	30	40	60	315	3	.725	019	
All NSSE	32.8	14.3	.05	10	20	35	40	60	294	6	.457	039	
Top 50%	35.2	13.7	.06	15	25	35	45	60	51,019	-2.9	.000	214	
Top 10%	37.4	13.5	.13	15	30	40	45	60	10,912	-5.2	.000	381	
Diamaiana with Diama Othan	_												
Discussions with Diverse Others		1 / 1	0.1	1.5	20	40	50	60					
ISU (N = 238)	40.4	14.1	.91	15	30	40	50	60	£ 007	4	604	027	
Great Lakes Public	40.0	14.7	.20	15	30	40	50	60	5,807	.4	.684	.027	
Carnegie Class	39.3	15.6	.18	15	30	40	55 55	60	257	1.1	.252	.069	
All NSSE	39.6	15.5	.06	15	30	40	55 5.5	60	239	.8	.390	.051	
Top 50%	41.5	15.0	.07	20	30	40	55	60	240	-1.1	.236	073	
Top 10%	43.6	14.5	.15	20	35	45	60	60	250	-3.2	.001	224	



Detailed Statistics^a Illinois State University

Detailed Statistics: First-Year Students

		i cai otaaciito											
	Mea	n statisti	CS		Perce	ntile ^d sco	ores		Co	mparison	results		
									Deg. of	Mean		Effect	
	Mean	SD ^b	SE ^c	5th	25th	50th	75th	95th	freedom ^e	diff.	Sig. ^f	size ^g	
Experiences with Faculty													
Student-Faculty Interaction													
ISU $(N = 268)$	21.2	14.1	.86	0	10	20	30	50					
Great Lakes Public	21.0	14.3	.18	0	10	20	30	50	6,315	.2	.826	.014	
Carnegie Class	20.7	14.4	.16	0	10	20	30	50	8,027	.5	.559	.036	
All NSSE	21.6	14.6	.06	0	10	20	30	50	70,518	4	.682	025	
Top 50%	24.5	14.7	.09	5	15	20	35	55	26,035	-3.3	.000	222	
Top 10%	28.1	15.5	.26	5	15	25	40	60	320	-6.9	.000	449	
Effective Teaching Practices													
ISU $(N = 256)$	37.1	12.2	.76	16	28	36	44	60					
Great Lakes Public	37.5	12.6	.17	16	28	36	44	60	6,067	4	.642	030	
Carnegie Class	37.3	13.1	.15	16	28	36	48	60	7,712	2	.774	018	
All NSSE	38.3	13.1	.05	16	28	40	48	60	67,826	-1.2	.137	093	
Top 50%	40.5	13.2	.08	20	32	40	52	60	29,463	-3.4	.000	260	
Top 10%	42.3	14.1	.16	16	32	44	56	60	278	-5.2	.000	368	
Campus Environment													
Quality of Interactions													
ISU $(N = 224)$	44.0	10.5	.70	26	38	44	52	60					
Great Lakes Public	42.7	11.2	.16	22	36	44	50	60	5,404	1.3	.078	.120	
Carnegie Class	42.4	11.8	.14	20	36	44	50	60	243	1.6	.028	.135	
All NSSE	43.1	11.7	.05	22	36	44	52	60	225	.9	.197	.078	
Top 50%	45.2	11.2	.07	24	38	46	54	60	27,297	-1.2	.120	104	
Top 10%	47.2	11.6	.14	25	40	50	58	60	242	-3.2	.000	275	
Supportive Environment													
ISU $(N = 230)$	35.0	12.8	.85	15	25	35	43	60					
Great Lakes Public	35.7	12.9	.18	15	28	35	45	60	5,605	7	.451	051	
Carnegie Class	35.5	13.3	.16	15	25	35	45	60	7,084	5	.557	039	
All NSSE	36.1	13.4	.05	15	28	38	45	60	62,301	-1.1	.210	083	
Top 50%	37.9	13.1	.07	18	30	38	48	60	33,167	-2.9	.001	219	
Top 10%	40.0	12.9	.17	18	33	40	50	60	6,039	-5.0	.000	389	

a. Results weighted by institution-reported sex and enrollment status (and institutional size for comparison groups).

b. Standard deviation is a measure of the amount the individual scores deviate from the mean of all the scores in the distribution.

c. Standard error of the mean, used to compute a confidence interval (CI) around the sample mean. For example, the 95% CI (equal to the sample mean +/- 1.96 x SE) is the range that is 95% likely to contain the true population mean.

d. A percentile is the point in the distribution of student-level EI scores at or below which a given percentage of EI scores fall.

e. Degrees of freedom used to compute the t-tests. Values vary from the total Ns due to weighting and whether equal variances were assumed.

f. Statistical significance represents the probability that the difference between the mean of your institution and that of the comparison group occurred by chance.

 $g. \ Effect \ size \ is the mean difference divided by the pooled standard deviation.$



Detailed Statistics^a Illinois State University

Detailed Statistics: Seniors

	Mea	n statisti	CS	Percentile ^d scores					Comparison results			
	Mean	SD ^b	SE ^c	5th	25th	50th	75th	95th	Deg. of freedom ^e	Mean diff.	Sig. ^f	Effect size ^g
Academic Challenge	Wicum			501	2501	30111	7501	<i>33th</i>	j.ccao	۵.,,,	<i>5.</i> 9.	5.20
Higher-Order Learning												
ISU (N = 330)	40.2	13.0	.72	20	30	40	50	60				
Great Lakes Public	38.7	13.4	.14	15	30	40	50	60	9,787	1.5	.046	.112
Carnegie Class	39.5	13.7	.13	20	30	40	50	60	11,941	.7	.387	.048
All NSSE	40.0	13.5	.04	20	30	40	50	60	102,267	.2	.774	.016
Top 50%	41.7	13.4	.06	20	35	40	55	60	47,165	-1.5	.039	114
Top 10%	43.2	13.3	.12	20	35	40	55	60	11,798	-3.0	.000	224
Reflective & Integrative Learnin	ng											
ISU $(N = 340)$	38.5	11.5	.62	20	31	37	46	60				
Great Lakes Public	37.2	12.4	.12	17	29	37	46	60	10,375	1.3	.060	.104
Carnegie Class	37.5	12.5	.11	17	29	37	46	60	362	1.1	.095	.085
All NSSE	38.0	12.4	.04	17	29	37	46	60	342	.5	.393	.043
Top 50%	39.8	12.2	.06	20	31	40	49	60	46,834	-1.3	.049	107
Top 10%	41.8	12.0	.14	20	34	40	51	60	7,892	-3.2	.000	270
Learning Strategies												
ISU $(N = 328)$	38.2	14.0	.77	13	27	40	47	60				
Great Lakes Public	36.4	14.5	.15	13	27	33	47	60	9,324	1.8	.026	.126
Carnegie Class	38.0	14.7	.14	13	27	40	47	60	11,397	.1	.874	.009
All NSSE	38.4	14.6	.05	13	27	40	47	60	97,894	3	.754	017
Top 50%	40.7	14.5	.06	20	33	40	53	60	52,587	-2.5	.002	173
Top 10%	42.7	14.4	.11	20	33	40	60	60	17,147	-4.5	.000	311
Quantitative Reasoning												
ISU $(N = 329)$	28.6	15.7	.86	0	20	27	40	60				
Great Lakes Public	30.1	16.0	.17	0	20	27	40	60	9,455	-1.5	.095	094
Carnegie Class	29.8	16.1	.15	0	20	27	40	60	11,562	-1.3	.164	078
All NSSE	30.2	16.2	.05	0	20	27	40	60	99,126	-1.7	.061	104
Top 50%	31.4	16.1	.06	0	20	33	40	60	67,157	-2.9	.001	178
Top 10%	33.4	15.9	.14	7	20	33	40	60	13,406	-4.8	.000	303
Learning with Peers												
Collaborative Learning												
ISU $(N = 354)$	36.1	13.1	.69	15	25	35	45	60				
Great Lakes Public	33.9	14.6	.14	10	25	35	45	60	383	2.2	.002	.151
Carnegie Class	32.2	15.4	.14	5	20	30	45	60	381	3.9	.000	.252
All NSSE	32.6	15.4	.05	5	20	35	45	60	356	3.5	.000	.227
Top 50%	35.9	14.0	.06	15	25	35	45	60	358	.2	.808	.012
Top 10%	38.5	13.6	.13	15	30	40	50	60	10,785	-2.4	.001	174
Discussions with Diverse Other	rs											
ISU $(N = 327)$	40.8	14.8	.82	15	30	40	55	60				
Great Lakes Public	40.1	15.1	.16	15	30	40	55	60	9,363	.7	.415	.046
Carnegie Class	40.0	16.0	.15	15	30	40	55	60	11,446	.8	.377	.050
All NSSE	40.2	15.8	.05	15	30	40	55	60	98,336	.6	.486	.039
Top 50%	42.1	15.5	.06	15	30	40	60	60	66,432	-1.2	.154	079
Top 10%	43.8	15.3	.12	20	35	45	60	60	17,002	-2.9	.001	192



Detailed Statistics^a Illinois State University

Detailed Statistics: Seniors

	Mea	n statisti	CS		Perce	ntile ^d sco	ores		Со	mparison	results	
			<u></u>						Deg. of	Mean		Effect
	Mean	SD ^b	SE ^c	5th	25th	50th	75th	95th	freedom ^e	diff.	Sig. ^f	size ^g
Experiences with Faculty												
Student-Faculty Interaction												
ISU $(N = 340)$	28.0	16.3	.88	0	15	25	40	60				
Great Lakes Public	23.3	15.5	.16	0	10	20	35	55	10,039	4.8	.000	.307
Carnegie Class	22.9	16.0	.15	0	10	20	35	55	12,262	5.1	.000	.318
All NSSE	24.3	16.0	.05	0	10	20	35	55	105,035	3.7	.000	.230
Top 50%	29.7	15.9	.10	5	20	30	40	60	24,811	-1.7	.055	105
Top 10%	33.2	16.0	.24	10	20	35	45	60	4,605	-5.2	.000	326
Effective Teaching Practices												
ISU $(N = 333)$	41.6	11.6	.63	20	32	40	52	60				
Great Lakes Public	38.1	13.3	.14	16	28	40	48	60	364	3.5	.000	.264
Carnegie Class	39.1	13.9	.13	16	28	40	48	60	360	2.5	.000	.182
All NSSE	39.7	13.7	.04	16	32	40	52	60	335	2.0	.002	.143
Top 50%	41.8	13.7	.07	20	32	40	52	60	340	2	.810	011
Top 10%	43.8	13.5	.15	20	36	44	56	60	369	-2.2	.001	162
Campus Environment												
Quality of Interactions												
ISU $(N = 316)$	44.3	10.2	.57	24	38	46	52	60				
Great Lakes Public	41.5	11.7	.13	20	34	42	50	60	347	2.8	.000	.242
Carnegie Class	42.2	12.2	.12	20	35	44	50	60	343	2.1	.000	.173
All NSSE	42.9	12.0	.04	20	36	44	52	60	318	1.4	.014	.118
Top 50%	45.2	11.7	.06	24	38	48	54	60	321	9	.104	081
Top 10%	47.4	12.0	.10	24	40	50	58	60	335	-3.1	.000	258
Supportive Environment												
ISU $(N = 316)$	33.8	13.8	.78	13	23	35	43	60				
Great Lakes Public	31.5	13.5	.14	10	23	31	40	55	9,108	2.4	.002	.176
Carnegie Class	31.8	14.1	.14	10	23	33	40	58	11,123	2.0	.012	.143
All NSSE	32.4	14.1	.05	10	23	33	40	60	95,623	1.4	.075	.100
Top 50%	34.6	14.0	.07	13	25	35	45	60	44,257	8	.313	057
Top 10%	36.8	14.1	.16	13	28	38	48	60	8,239	-3.0	.000	212

 $a. \ Results \ weighted \ by \ institution-reported \ sex \ and \ enrollment \ status \ (and \ institutional \ size \ for \ comparison \ groups).$

IPEDS: 145813

b. Standard deviation is a measure of the amount the individual scores deviate from the mean of all the scores in the distribution.

c. Standard error of the mean, used to compute a confidence interval (CI) around the sample mean. For example, the 95% CI (equal to the sample mean +/- 1.96 x SE) is the range that is 95% likely to contain the true population mean.

 $d.\ A\ percentile\ is\ the\ point\ in\ the\ distribution\ of\ student-level\ EI\ scores\ at\ or\ below\ which\ a\ given\ percentage\ of\ EI\ scores\ fall.$

 $e.\ Degrees\ of\ freedom\ used\ to\ compute\ the\ t\ -tests.\ Values\ vary\ from\ the\ total\ Ns\ due\ to\ weighting\ and\ whether\ equal\ variances\ were\ assumed.$

f. Statistical significance represents the probability that the difference between the mean of your institution and that of the comparison group occurred by chance.

g. Effect size is the mean difference divided by the pooled standard deviation.